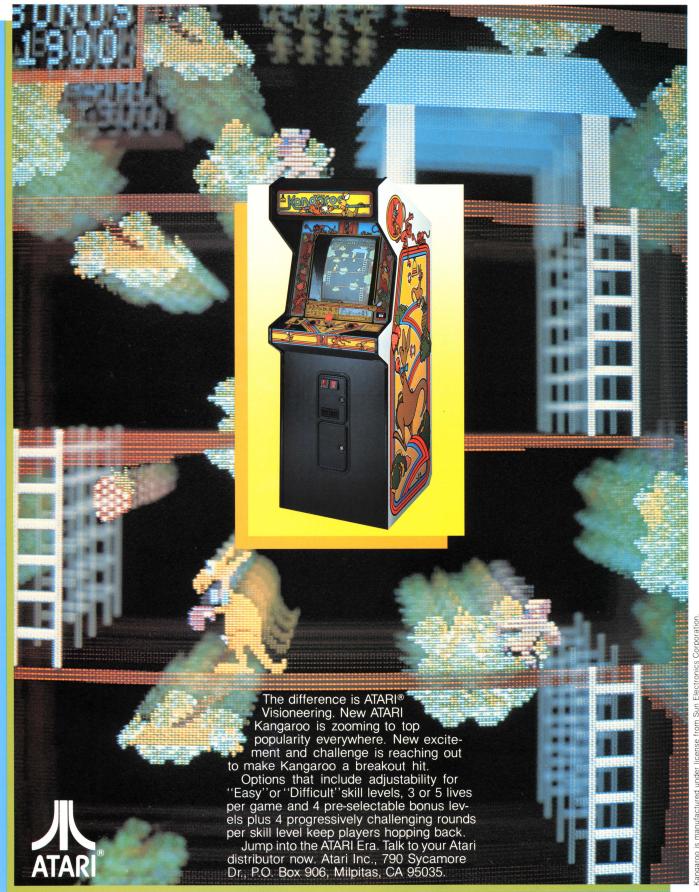


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PLAY METER

Twice a Month Publication for the Coin Operated Entertainment Industry
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Valerie Cognevich examines changes operators are going to face in the coming year. Read about distributors' problems and ways they can face them.

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Someone has taken the offensive, finally. Atari's "Community Awareness Program," David Pierson writes, is a step in the right direction. Find out why Atari launched its program.

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Should distributors trade out of their area? What services are they expected to give their clients? Do distributing territories exist? Valerie Cognevich answers all these questions and also discusses distributor-operator problems.

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Cover Credit: Atari's videotape program—designed to present the video game phenomenon in a more positive light for the public—is dependent on strong distributor support, Atari staffers contend. Here, Jack Ham, president of Glenn/Rowe Vending Company, San Francisco; Mariann Layne, of Atari's marketing service; Tom Petit, Atari's west regional sales manager; and Chat McMurdie, president of Bally Advance Distributing in South San Francisco, check out the program. Photo by Michael Kirkpatrick.

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UP FRONT

It's time again for this industry's annual checkup. And, unfortunately, it's a bit more involved than a visit to your family doctor or dropping your car off at your local dealership.

The process of effectively evaluating the health of this industry requires something other than the hands of a skilled physician or a read-out from a mechanic's diagnostic equipment. It would really be nice if the industry could personify itself and come walking into the *Play Meter* offices, pull up a chair, and start telling us how it is doing. That not being the case, we have long since resigned ourselves to the fact that since the industry can't come to us, we must go to the industry. And we do so this month with *Play Meter*'s Annual Operators' Poll.

As many of you may already know, our Annual Operators' Poll is considerably more involved than our equipment polls that are conducted twice a month. In fact, questions about the highest-earning games of the year will again be omitted from our annual poll.

Those juicy little questions will be dealt with next month when we will be mailing out the ballots for the Annual Play Meter Awards. The operators' poll, however, will contain just about every other question we can think of that is important to the health and well-being of the industry.

Now I realize that our Annual Operators' Poll is rather extensive, covers a lot of ground, and takes awhile to fill it out with your answers. But you must also realize that a considerable amount of time and

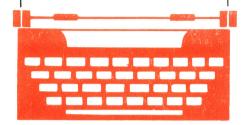
effort goes into its preparation, and a great deal more goes into tabulating and compiling the abundance of information this important survey generates.

While you may only spend a half hour or so filling it out, the *Play Meter* staff will literally spend hundreds of man hours processing information and preparing the survey results for publication and we're glad to do it. In fact, we're hoping to spend a couple of hundred more man hours processing this year's poll because we know, and you should too, that the more surveys we get back from our subscribers, the more accurate and useful it will be.

So, no matter how big or how small your operation is, we want to hear from you. No matter how successful or unsuccessful your business has performed this year, we need your input. Big city and small town operators alike are urged to participate in *Play Meter*'s Annual Operators' Poll. Only with a true cross section of this industry can we produce a survey with reliable and meaningful results. With your cooperation and participation, we can make this year's operators' poll the most informative survey this industry has ever seen.

Ralph C. Lally II Editor and Publisher

Letters to the editor . . .



Convertible games

I have been reading with great interest articles in your magazine regarding "convertible games." I was particularly interested in Mr. David Rosen's view in the Sept. 15, 1981 issue.

Although this letter is too late to respond to those articles, nevertheless, the subject still remains with us.

I would like to make a few comments about this subject, and offer some closely related ideas about what the future may hold for this industry.

We all know that the game industry will change in the future, and we will see drastic changes in the total concept of video game entertainment centers, as we know it today.

One of the most important factors will be the flexibility of the "software" or programs for these machines to play. The suggestion from operators, to update old programs or exchange them for new, is a very attractive solution to continually purchasing new "hardware" or machines.

However, distributors are strongly opposed to this solution, since their very existence is at stake. Game manufacturers are also opposed, though to a somewhat lesser degree.

Mr. Rosen's article/interview deals only with the stop-gap solutions by the Sega/Gremlin device. Other companies offer somewhat of the same type of arrangement. This may be great, for the time being, but it falls short of the long-range solutions this industry needs.

Mr. Louis Boasberg's essay in the 1982 March issue of an industry trade magazine came right to the point in dealing with the "depression."

Quote: "Let the manufacturers make more and more ingenious and appealing equipment. Let the distributors see to it their operator customers get these new games as often as to keep the revenue and players interest always at the highest peak."

If Mr. Boasberg's ideas have all the

elements we want, they still would be too expensive and a slow process if the industry continues the way it is today. In my opinion, there are many things that have to be considered to accelerate the industry into high gear.

The manufacturers have to originate the "second video game revolution." New hardware along with a new programming language must be developed, which makes it impossible to copy any program. New programs would be very cost effective, since all the hardware would remain the same. Once the machines were purchased, only the programs would have to be updated. I am referring to true software, not plug-in boards etc.

Here is another positive aspect to this revolution. It is a lot easier to sell software than whole machines. If the cost of a new program for the operator would be around \$300 or less, I think we would have a situation where the cost of playing the game may even go down to a dime, like the good ol' days!

There would also be less opportunity for the programs to be copied, since they would function only in conjunction with the machines assigned to them by the factory. Besides, \$300 or less? for a new game? I don't see any reason for stealing.

Once the machines are depreciated,... (say, in a two to three year time span) the operation has only some repair and occa-



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sional replacement of the damaged machines. Since all the machines are equipped with universal controls, most of the games can be played as we know them today, and it would accommodate all the future games to come. The customer will choose the game from the selection of "hundreds" on the menu after the deposit. If everyone wants to play the SAME GAME, it will be possible on ALL the machines at this particular location!

With these modifications of the game industry, let us not forget the players. The present games offered today are fairly simple-minded imitations of past successful games. The general surroundings where these so-called video centers are located, are really no more than an empty store where the machines are slapped against walls and other areas where a machine can

Some locations are very functional, but not really entertaining. The theme of these locations must be changed in order to survive and attract more customers. This probably will require more investment from the operator in the beginning, but it will pay off in the long run. The public wants new and sophisticated games with the proper environment to play in.

I am personally engaged in the development of these future entertainment centers, and hopefully, in the not-too-distant future, you will see the first one open in Los Angeles.

This franchise operation will be the first

computer operated entertainment center in the U.S. or in the world.

The franchise investment in the equipment will be higher than the average investment today in the whole machines. However, the entire operation is computer oriented, and the choice of games available to the player is running in the hundreds.

Software sales can be transacted via telephone lines addressed to the particular location. The selling of the hardware and software still can be maintained by the distributors if they are willing to go along with this change in the industry. They would receive their commission on the sales of both hardware and software. Software would be handled by the factory in order to assure its security and transmit it to the operators' computers directly.

We are not trying to bypass anyone in the industry, but we must move forward to a more flexible and economical way to promote more public interest in video

I would like to hear from the operators and the distributors who would be interested in this situation. The more input I receive, the better this system will be developed to serve us all.

T. Peto Jr. President Gamma Electronics Co. Los Angeles, CA

Good publicity

With all the bad publicity about video games today, we took it upon ourselves to try to generate some good publicity.

We offered our arcade to all the churches in our town for a FREE two-hour party from 8-10 a.m. on any Saturday during the summer. The churches responded, and we have two-hour free parties booked every Saturday in June, July, and August.

Maybe more arcade operators should consider a two-hour free party during a time they are normally closed. The P.R. is great, and it sure looks good in church bulletins.

> Charles C. Ross President Helix Enterprises Inc. San Marcos, Texas

[Ed. Note: Here is a note from someone who attended one of the two-hour parties.]

Friends at Atlantis,

On behalf of our youth group, I would like to thank you very much for allowing us to use your facility free of charge. We know that you certainly didn't gain anything financially by letting us come, but you did gain our support and friendship.

Thank you for providing an entertainment center where young people can go for some good clean fun. I've found video games to be very therapeutic and fun. If I can be of help to you, please call me.

Mr. Jackie L. Gibbs

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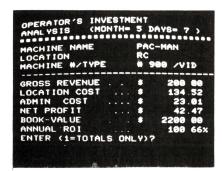
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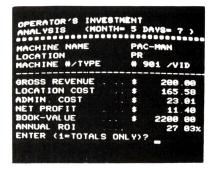
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Video copyrights

I read with considerable interest Mike Shaw's article in the June 15, 1982 issue on video copyrights. I'm trying to avoid forming a final opinion because this is such a pivotal case for our industry. But, as a former electronic engineer who spent many years as a computer programmer, I was a little surprised to read a quote credited to Richard Stern that "...object code...is not intelligible to human beings."

I remember the days when the only way a tough program bug could be located was to call for a "core dump," which is the entire contents of memory written in binary 1's and 0's, and I would sit there for days breaking down "program status words," "operation codes," and "operands" until the nasty little flaw was found.

I think if Mr. Stern would talk to enough programmers, he would find that object code is not that mysterious.

James C. Douglass Vice President of Marketing Coin Acceptors Inc. St. Louis, Missouri

Game copies?

I recently purchased an arcade and am having trouble locating information on repairs and adjustments of switches. The machines are included:

Plerads—no name anywhere
Defense Command—Outer Limits
Defense Command—Glaxey WarsMilkey Way

Pac-Man—Puckman
Oix—Taito America

Pac Man—New Puc 2

Scrambler—no name anywhere

Space Battle—name in Japanese

Space Invader—Cosmic Attacker

Pac Man-Popeye-New Puk-X

Phoenix—no name anywhere

Pac Man—no name but the characters' names are Oikaka, Machibuse, Kimagure, and Otoboke

What should I do?

Name withheld New York, New York

[Ed. Note: We feel you may have been ripped off. It does look at first blush that many, if not all, the games here are copies.]

Something on your mind you want to vent? Got a gripe? Full of praise? Have a question? If you have comments on the coin operated entertainment industry, write to Play Meter. Our "Letters to the Editor" columns are dedicated to you, the operator/reader.

All letters must be signed; if requested, only initials will be used or the name withheld from print. Please include return address (although, for the sake of your privacy, addresses will not be printed.) All letters subject to standard editing. Be concise.



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PUZZLES By Bill Brohaugh

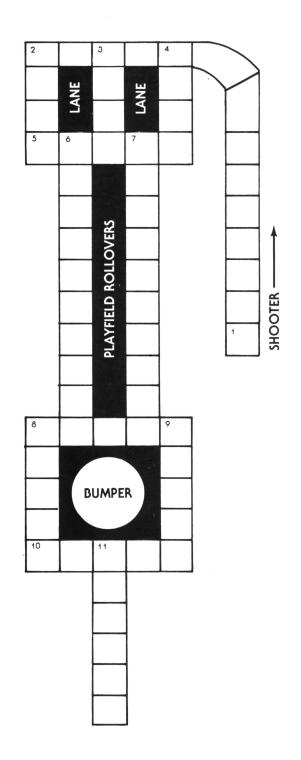
Crossword pinball

Win a special by completing this puzzle with your "crossword pinball." Start at the right in square #1, and "shoot" the first words onto the playfield. Put the first letter in square #1, and continue the word up to the first lane (Yes, the word will be backward by the time you get there, but that doesn't matter).

CLUES

- 1. (shooter): The big apples of Gottlieb's video eye (4 words).
- 2. (down): This popular Bally pingame featuring a rock group was sealed with a ______.
- 3. (down): A 1933 pingame was called _______
 Ten; this is also the shape of a racetrack.
- 4. (down): Stern's Roman-themed _____ Fyre.
- 5. (across): The state pinball machines are in today.
- 6. (down): Gottlieb's "invisible" electromechanical pingame of 1975 (3 words).
- 7. (down): Gottlieb's *Hulk* machine was _____
- 8. (across): The silver ball is actually made of _____.
- 8. (down): Stern's stellar 1978 pingame.
- 9. (down): Willliams's ______ ball gets its name from a beam of light.
- 10. (across): Gottlieb's ______Ride and Williams's ______ Fire (1 word).
- 11. (down): What happens when the ball is in this part of the playfield. You ______(2 words).

[Answers will appear in the Sept. 15 issue of Play Meter.]







Equipment Poll

The following are rankings of the top videos and top pinballs making above average weekly gross collections nationwide. The dollar amounts appearing are the average weekly grosses as reported to Play Meter magazine through its regular national operator survey. These averages are for games that are currently being marketed in the U.S. (no older than six months). Games with less than adequate responses (less than fifty percent) but with above average collections are so noted. Games not appearing on the poll either (1) did not generate over a ten percent response rate to provide an adequate representative sampling or (2) did not register weekly gross collections above the national average. We encourage operators to join our evergrowing number of readers participating in the survey.

TOP VIDEO

Street Locations

Twelve of 22 videos (55%) with a response rate over ten percent have above average earnings.

VIDEOS

TOP VIDEO

Arcade Locations

Fourteen of 28 videos (50%) with a response rate over ten percent have above average earnings.

	Sept. 1	Aug. 15		Sept. 1	Aug. 15
National video average	\$170	\$170	National video average	\$204	\$198
★ 1. Tron/Midway	\$250	\$194	★ 1. Tron/Midway	\$276	\$243
2. Galaga/Midway	\$210	\$226	2. Ms. Pac-Man/Midway		\$236
3. Ms. Pac-Man/Midway	\$206	\$211	3. Zaxxon/Gremlin		\$253
4. Zaxxon/Gremlin	\$189	\$228	4. Turbo/Gremlin	\$245	\$238
★ 5. Turbo/Gremlin	\$183	\$200	★ 5. Kangaroo/Atari	\$233	\$242
6. Stargate/Williams	\$182		6. Robotron/Williams	\$224	\$231
* 7. Robotron/Williams		\$213	7. Dig Dug/Atari	\$224	\$219
★ 8. Dig Dug/Atari	\$179	\$184	8. Galaga/Midway		\$209
9. Donkey Kong/Nintendo		\$201	9. Pac-Man/Midway		\$199
			10. Donkey Kong/Nintendo	\$212	\$207
			11. Stargate/Williams	\$211	
			12. Centipede/Atari		

TOP PINBALLS

Arcade & Street Locations

Four of 11 pinballs (44%) with a response rate over ten percent have above average earnings

			ocpt. I Aug. 15		
National pi	nball average	2	\$117 \$122		
Orbitor 1/Stern	\$146	\$157	3. Mr. & Mrs. Pac-Man/Bally	\$141	\$145
		4.00	4. Hadried House, Gottileo	3110	A STATE OF THE STA

 \star Conditionally Rated — Weekly average based on less than 50% response rate

PROVISIONALLYS RATED VIDEOS

(Above average earning games, with a response rate between 10-25%)

Street Locations			Arcade Locations		
Provisional Ratings Naughty Boy/Cinematronics Frenzy/Stern Looping/Venture Line	\$207	Aug. 15 - -	Tria Tresterii Tallo	\$218	Aug. 15 \$257

Operator/readers who would like to join the ever-growing numbers of readers participating currently in the survey, write: Play Meter, Equipment Poll, P.O. Box 24170, New Orleans 70184.

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BIZ OP SALESMAN BLUDGEONED

A business opportunity salesman who quit one firm to work on his own said he was threatened by the principals of that firm and then beaten with a lead pipe the evening those threats were made.

Fred Ammond, a Minnesota video game business opportunity salesman, said he received three threatening calls, one each from the president, chief attorney, and owner of a firm he had just quit. The calls warned him not to continue selling video business opportunities on his own. (The name of the firm and individuals who allegedly threatened Ammond are withheld pending further police investigation.)

The last of the three calls was the most viciously threatening, Ammond said. The firm's owner allegedly called him at approximately 6 p.m. on day in mid-February and told him he better not continue to compete with the firm he had just left. Ammond said his former boss told him he had wiped out other competitors and would do the same to Ammond.

"I'll get you, you son of a bitch," Ammond said he was told. "I'm going to take you out. After I break your arms and legs, I'm going to take you out."

Ammond said he ignored the warning and left his room at the Ramada Inn located by the Minneapolis airport to conduct interviews that evening within the motel with potential buyers for his videos.

"After the session, I went downstairs to eat dinner and have a couple of drinks in the motel lounge," Ammond told *Play Meter*. "I left the lounge a little after midnight and stopped to buy a newspaper, then stepped into the elevator to head for my room."

When the elevator reached the seventh floor and the doors opened, Ammond, alone on the elevator, was greeted by a young man with a lead pipe, he said.

Ammond said he struggled with the man but was no match for the lead pipe. When he regained consciousness later in the hospital, he had already been through surgery that required more than 100 stitches three layers deep to close the gaping wound above his left eye.

Bloomington, Minn., police said their investigation of the incident has become inactive because of the lack of evidence and its limited resources.

"It was a setup," said Bloomington police detective Laurila, "but proving it is difficult. There is no corroborating evidence. I doubt if Fred (Ammond) could even identify his attacker."

So, currently, Ammond's attorney, Steven Yasgur of Hoff & Allen in Eden Prairie, Minn., is pressing suit against the Ramada Inn for damages at the highest level Minnesota law allows, "in excess of \$50,000." Yasgur said the principals of the firm Ammond accuses of being responsible will be joined into the suit "if a link is estab-

lished by police investigation."

Because the firm Ammond accuses is located outside Minnesota, the Federal Bureau of Investigation has become involved in the investigation. That fact was confirmed by Laurila, who said that although the FBI does not share the findings of any investigation with the Bloomington police, it continues to request information on the case.

The Minneapolis office of the FBI refused to comment on the case.

DISTRIBS BEAT L.A. TAX

Two major distributors, C. A. Robinson and Circle International, led a fight that resulted in the defeat of a proposed \$250 per machine tax on coin-op amusements in Los Angeles.

The current \$18.75 annual licensing fee for locations will remain the sole financial attachment the city makes on amusements.

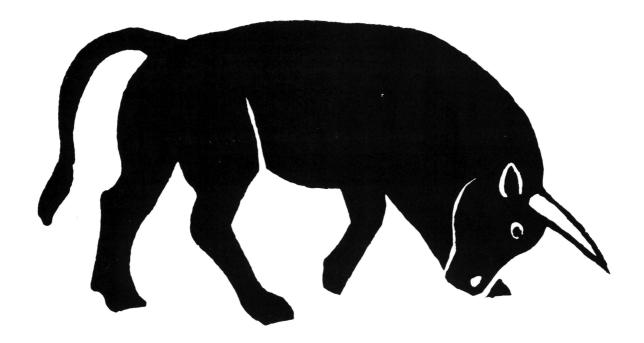
The Los Angeles City Council wanted to tax the games to benefit its general revenue fund, but according to C. A. Robinson's Ira Bettelman, California's tax reform bill, the highly publicized Proposition 13, was providing a stumbling block.

According to the legislation, California cities cannot create a new tax without taking it to the electorate. So, in order to pass a tax on the amusement industry, the City Council first (by July 14) had to formulate a proposal to be put before the voters at general election time in November.

To battle the tax, industry representatives hired an attorney who had had previous dealings with the City Council, and as a result, was aware of the workings of the Council and was familiar with its members.

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to Bettelman, was the key factor in defeating the tax. Special efforts followed—talks with council members in their offices and attendance at committee meetings. And, by the time the Council met July 14 to publicly consider the issue, the tax had already been securely put to rest.

Initially, the Council's Charter and Elections Committee, a body responsible for, among other things, suggesting to the general Council the merits of the proposed tax, studied the amusement issue, considered the input of industry representatives, then recommended to the Council that it table the tax.

The Council, however, persisted in trying to get money out of the industry, and it then offered the industry a compromise in the form of a licensing fee.

But the law requires fees to be collected only in an amount necessary to pay for specified services to the subjects of the fees. Although the Council tried to paint a picture of the industry as needing constant and heavy policing, the city's chief administrative officers could not "substantiate what extra services the industry was using," Bettelman said.

The private and public meetings and

negotiations between the industry and government representatives led to a July 14 Council meeting spiced with dramatic

Councilman David Cunningham opened discussion of the issue by scolding his fellow Council members.

"I can't believe we are blackmailing this industry," he said. Then he turned to the operators in the audience and told them not to pay the ill-conceived tax.

Several other dramatic speeches ensued, reported Bettelman, but the final result was a solid defeat of any additional burdens on the industry in Los Angeles. Only two of the needed eight "yes" votes were counted at the conclusion of the Council's meeting.

Bettelman noted distributors and operators in Los Angeles learned an important lesson from the fight against the Los Angeles tax measure. The industry has been preoccupied with denying it is highly successful, but it is useless to avoid the \$5 billion industry tag that government officials characterize it with.

What is more important, said Bettelman, is to use the facts rather than hide from them.

"If I'm a \$5 billion industry," said Bettelman, "then I want a \$5 billion hammer."

Bettelman said industry people in Los Angeles will no longer be caught off guard by government regulation attempts. Operators and distributors there will have, in effect, a local lobbyist to represent their views with lawmakers. They will work "in the trenches" of local government, supporting their friends and educating their enemies, he said.

OMEGA GAMES SEIZED

Omega Products, a San Diego firm that manufactures video card games, has agreed to alter its machines for use in San Diego County.

A spokesman for the company, Jay Sarno, said Omega will reprogram the pieces so they will not award replays. Instead, the machines will now provide five games for a quarter and a high score display mechanism.

The alteration on the games came as the result of a county ruling that the devices are illegal. County sheriff's department deputies recently seized four games from two lounges in the El Cajon area. Don's Cocktails and The Coach Stop were invaded by the deputies who seized the games and arrested the managers of the lounges. They were charged with possession of illegal gaming devices.

San Diego County Sheriff's Deputy Tom Field said the games were illegal because they are games of chance that offer something in return when the players beat the machine. He stressed that two things in the same game—chance and paybackcombined to make the games illegal.

Field said the seizures are important because it is the first local instance that someone determined the games themselves as illegal. No illegal payoffs were associated with the seizure action.

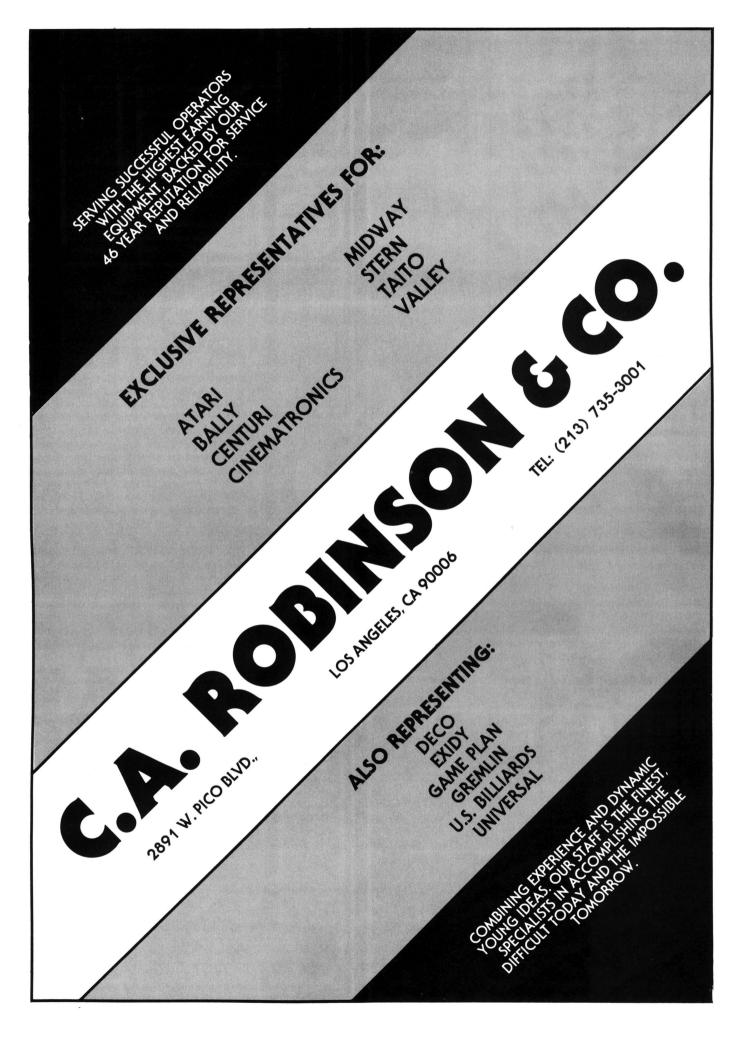
Although Omega and other video card games have been seized previously in California, this particular case was noted by both Field and Sarno as an important precedent setting action.

"There is other activity in the state as a result of this case," Sarno said.

He also said he is concerned about consistency in regard to his games. In some areas of the state, the games are all right, he said. In fact, he said, the same model games that were seized in San Diego County are legally licensed in the city of San Diego.

"We don't care what they decide, as long as they are consistent," Sarno complained.







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NEWS

THE BATTLE OF NEW YORK

Two separate coin-op amusement associations presented two separate bills to the state Legislature in New York this summer, but as the session closed, neither was accepted into law.

The two associations, the New York State Coin Machine Association and the Empire State Coin Machine Association, remain at odds with each other and, apparently, their inability to agree on what measures the state should take to regulate the industry has led to further confusion for the legislators in New York.

Millie McCarthy has been submitting the bill with slight alterations since 1965. In a newsletter released after she gave up efforts in the final hours of the legislative session, she did not mince words in expressing her dissatisfaction with Bally's Syracuse distribution office. The office's manager, Jack Shawcross, is the predominant figure behind the Empire Association.

"How many times should our efforts be defeated by some of our industry people—

either the ones who fear stability because of their own questionable background, or the ones who want to continue capitalizing on our instability?" she wrote. "It is far easier for us to deal with government than with the conflicting forces within our own industry."

"I regret that there are animosities," commented Shawcross. "We are hoping for a compromise effort plan."

Shawcross said the main difference in the bill proposed by McCarthy and the one sent to the committee considering coin-op regulation through Empire Association lobbyist Don Boyle was that the Empire bill would have the state license locations whereas the McCarthy bill would have the state license operators.

Additionally, the Empire bill called for higher fees, which, Shawcross said, would have satisfied the Legislature and kept it away from attacking the industry with gross receipts taxes and additional licensing on a per machine basis.

McCarthy, on the other hand, vehemently objected to the higher fees called for by the Empire bill and said her fears that those fees might be incorporated into her bill caused her to withdraw her efforts.

As a result, no legislation came out of the session which would regulate the industry. Both Shawcross and McCarthy would like to have some regulation issued by the state in hopes it would set statewide standards and take power away from local municipalities to tax games unfairly.

McCarthy also wanted her measure passed to stabilize the industry against any negative legislation that might result from the coming session.

"Now we are quite helpless against any new tax package being readied for the next session under the excuse that we need control." she wrote in the newsletter.

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ENHANCEMENT MAKER PUTS UP SHIELD

Shield, a legal protection organization formed to assist video game copyright infringement defendants in their court battles against major manufacturers, is conducting its first case on behalf of John Clark of Aatom Amusement Service, a manufacturer of game enhancement kits.

Clark, who sold a *Pac-Man* enhancement kit to an undercover representative of Midway Manufacturing's Los Angeles law team, Loeb and Loeb, was one of 38 defendants named in a Midway suit in the U.S.

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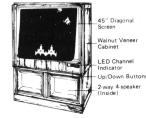
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District Court in Los Angeles, June 23.

As a result of a favorable decision to Midway, authorities have removed many of the allegedly offending printed circuit boards and parts used to make the kits from Clark's residence where he manufactures them.

Clark admits to producing the kits. In fact, he told Play Meter he has sold several hundred Galaxian, Pac-Man, Donkey Kong, Star Castle, Asteroids, and other game kits in the past nine months.

But Clark will not say he is wrong. He contends making and selling enhancements is not illegal. Therefore, he is petitioning the court to throw the Midway suit out and its request of the amount of damages to come from him out of the suit that asks a total of \$1 million of the 38 defendants. (Thirty-five of those defendants, said Clark, have conceded damages to Midway in the amount of \$1,000 each. That leaves only three other defendants to make up the difference if Midway is granted what it is requesting.)

In addition to being relieved from paying Midway damages, Clark wants the court to allow him to protect his client list that Midway has requested. Clark said Midway wants his list so it can track his buyers and "pressure them into putting



heat on me."

Sidney Katz, a member of the Chicago law firm Fitch, Even, Tabin, Flannery &

Welsh-it represents Midway as home base attorneys—denied comment on why Midway wanted the client list, but he did say that the basis for viewing enhancement kits for copyrighted games as illegal is

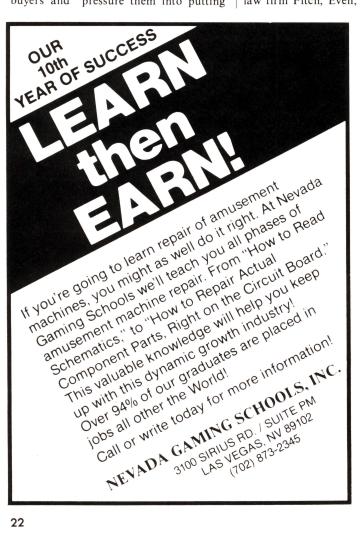
Midway, Katz said, has already been victorious in at least three enhancement/ infringement cases.

On March 11, Midway gained a preliminary injunction against Artic International, a firm making enhancement kits. That ruling came after a year and a half of extensive evidential procedures and a vigorous fight by Artic, Katz noted. Speedup (or enhancement) kits were found to be an infringement on the copyright of Galaxians, although Artic still has the ruling on appeal.

On March 15, in light of the March 11 ruling and in the same District Court, a different judge decided in favor of Midway against Roger Strohon, et al. There, a preliminary injunction was granted to halt the production of Pac-Man enhancement kits.

Then, on April 11, the U.S. District Court in Los Angeles ruled in favor of Midway and ordered several defendants doing business as Pachinko Palace to stop selling enhancement kits.

Clark finds encouragement in the fact

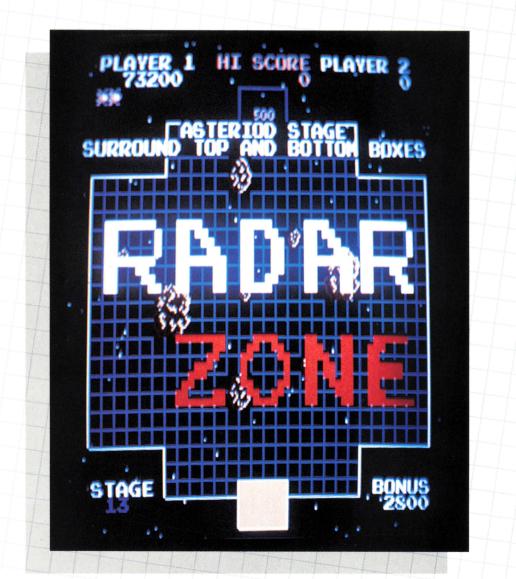




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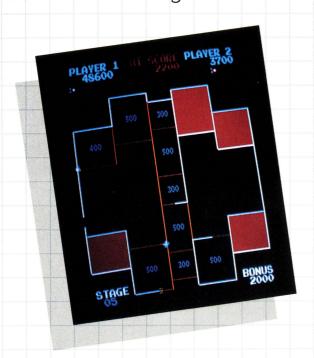
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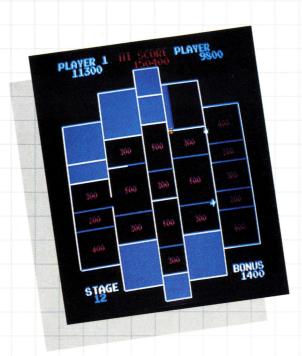




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the court has granted him two postponements and is currently pressing to get it to allow him to continue business while he awaits a final decision on the legality of his kits

STERN ELIMINATES PINBALLS

Stern Electronics will, at least temporarily, cease manufacturing pinball games.

The move to get out of the continually softening pinball market was noted by President Gary Stern as a reflection of the company's intent to become more concerned with its production of videos.

Among its employees, Stern counts Harry Williams, generally known as the "father of pinball."

"Harry will remain with the company,"
Stern said. "He furnishes us ideas for video
games as well as pinballs."
•

ANTI-GAME LEADER GETS VICTORY

Ronnie Lamm, the nation's most publicized anit-game campaigner, has won another victory near her home in Brookhaven, N.Y.

There, the Brookhaven Town Board extended its moratorium on video games from six to nine months that will enable the board to get into the school year before it has to make a decision on legislation to restrict amusement centers.

Lamm, president of the Middle County PTA Council, was unopposed in her bid to extend the moratorium. No one showed up at a public hearing on the extension to object.

Another local PTA president, Barbara Phelps, called for specific measures to restrict or completely ban videos. She said that she recognized such legislation would not be popular with the town's adolescents, but she dismissed their objections, saying she equated the efforts to eliminate the

games with "the immunization of child-hood diseases."

Backing the PTA presidents was Councilman Gene Gerrard who asked the town attorney to look into a total ban on the games for Brookhaven.

"They are popping up all over the place," Gerrard told the board. "Without a blanket ban, it would be almost impossible to enforce any local law. You would need an army to do so."

BURGLARS HIT CLEVELAND COIN

Ohio operators and distributors have had more than their share of problems with video game burglars.

The latest in a rash of burglaries took place at Cleveland Coin Machine on Waterloo Road in Cleveland. There, burglars took \$84,000 worth of video

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NEWS

games and stole the company's \$18,000 1980 Mercedes-Benz truck.

Thieves bypassed the alarm system and knocked a 4-foot-square hole through a concrete wall on the building's south side. They made their way into the office, took the truck keys, and loaded the games into the truck from the loading dock.

"All were very popular games," company Comptroller R. C. Heckman said. "They were professional thieves who knew exactly what they were looking for."

Thirty-four games, including models of *Pac-Man, Ms. Pac-Man, Galaga*, and *Donkey Kong*, were taken, Heckman said it was the first robbery at his company.

Cleveland Coin President Ron Gold noted three youths were captured in Cleveland July 20 for theft of some *Pac-Man* games from a street location, but he indicated that there was little likelihood they were responsible for the Cleveland Coin job.

Gold said video games are too easily reduced to black market status. All that needs to be done is erase serial numbers and the games are easily marketable, he said.

"I hate to say it," he said, "but even the legitimate might be tempted to buy a stolen game."

He opined that while an automobile or jewelry, for example, might be fenced at 10 or 20 percent of its value, the easy reduction of a video game to unrecognizable identity would bring the thief a much higher percentage of its new cost.

MIDWAY STOPS "HOW TO" BOOK

Midway Manufacturing has stopped the publisher of "How to Win at *Pac-Man*" from issuing a second edition.

In action taken in the U.S. District Court in Chicago, the publisher, Gulf + Western Corp. (Simon and Schuster), and the authors, Publications International Ltd. (editors of *Consumer Guide*), were enjoined on July 14 from any further printing, publishing, or distributing of the book.

The book was found to be an infringement on the copyrights of Midway relevant to its *Pac-Man*. The suit came in answer to a filing by Publications International

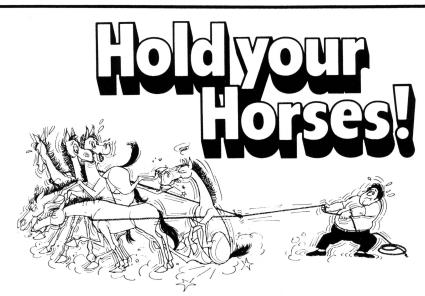
against Bally Manufacturing and its Midway subsidiary seeking a declaratory judgment that the *Pac-Man* trademark and copyright claims were invalid.

The court allowed the publisher to sell off the remainder of more than 500,000 copies of the original edition of "How to Win at *Pac-Man.*"

It took into consideration conversations between the publisher and Midway and the time that had passed while the two were attempting to reach an agreement over the rights to publish the book. The court said the time and conversations had stripped Midway of the right to recall books that had already been published.

Sidney Katz, attorney for Midway in much of its copyright litigation, said the two firms had been haggling over the issue for six months. The injunction means the sequal will be "stopped cold," he said. Additionally, Katz noted Midway would pursue action against Gulf + Western, suing the firm for profits it made from sales of the book and for attorneys' fees.

In other *Pac-Man* infringement action, Midway has taken initial steps to stop a controversial religious group known as Jews for Jesus from utilizing the *Pac-Man* character in its literature. Jews for Jesus



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NEWS

issued a religious pamphlet titled "Pac-Man Fever," wherein gospel tracts are punctuated by cartoon portrayals of Blinky, Pinky, Inky, and Clyde.

'KONG' SEIZURES PASS 1,000

Nintendo of America has taken several successful steps to eliminate piracy of its popular *Donkey Kong*.

Most recently, U.S. District Judge James Meredith issued a preliminary injunction against 14 St. Louis area firms distributing counterfeit versions of the game.

In raids by U.S. marshals, 13 games bearing the names *Crazy Kong* and *Congorilla* were taken in nearby southern Illinois. All of the companies named in the injunction were locations. Warehouse Games of Fairview Heights, which allegedly had been placing the games throughout several states, agreed to a "constant decree" that carries the same business halting effects of an injunction.

The actions brought the total number of Donkey Kong imitations seized by Nin-

tendo in the United States to more than 1,000. None of the seizures have yet resulted in a full trial.

Previous to the St. Louis seizures, Nintendo had been busy picking up Donkey Kong imitations in Richmond, Va. There, 25 games were seized May 25 and preliminary injunctions were issued against defendants including O'Conner Vending Machine Co. and Capital Amusements.

Prior to its activity in Richmond, on May 22, Nintendo picked up about 60 games and circuit boards in Dallas. Thirty defendants were named there, including Games Ltd., Games Galore, PlayMore Games, Commerical Music, and Quorum Industries.

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One of the principle objections to video games that has come from parents, educators, and administrators has been that they are "addictive" to youth.

But the July issue of Working Mother magazine offers some solace to those who fear the games, saying videos have positive influences on children.

The contention was the result of interviews with several psychologists.

"It is absurd to think of a machine as addictive," declared Mitchell Robin, professor of psychology at the City University of New York. He said parents' overreactions to the games most often stemmed from "computer phobia, a fear of mysterious machines that seem to entice and outwit human beings."

On the contrary, offered Robin, the games provide a "chance for kids to excel at a new kind of competitive sport, one that requires strategy and coordination but does not depend on physical strength." Robin said the games are "what education is all about. Inquisitive children who play video games ultimately ask 'How does the game work?' and then, 'How can I make it work?"

Psychologist Marilyn Rothenberg dismissed parental fears that game addiction could be a problem for their youngsters and praised the benefits of videos.

"The degree of concentration required," she said, "the necessity to learn to react in a specified time, the ability to gain self-esteem by perfecting a skill through practice—all of these are positives. Such intense periods of concentration are useful escapes as well, and help children focus

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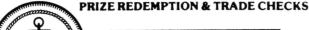


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their concentration.

"The bottom line for parents should be what the child's total life looks like, how much time is spent at games in proportion to other activities. It is only when the time is excessive that a parent need feel concern."



Psychologists noted that some parents fear places that offer video games because they think the locations are undesirable hangouts, but they stressed that any arcade owner who wants to stay in business has to create an acceptable environment.

SOUTHWEST CONSTRUCTS FACILITY

Southwest Vending, Sales Company's Oklahoma City branch has opened its new office, showroom, warehouse, and service center.

"The new office was built on our own property," said President John Gatens, "at the corner of Meridian and 33rd Streets, just about 1/2 mile north of I-240 and the airport. We're extremely proud of the facility which was built to increase our customer service and efficiency."

According to Oklahoma City General Manager Phil Oldham, the building has more than 21,000 square feet accommodating a large customer showroom with sales offices on the perimeter, a wide parts

department counter directly accessed into the showroom area, 12-man service department, a customer/employee lounge, and the warehouse itself. The three-bay loading dock is partially weather-sheltered, and the exterior drive area features a maneuvering lane for large freight trucks.

"I'm very proud of the new office," Oldham said. "It was designed using our experience in the other two offices in Dallas and San Antonio. All functions of everyday business can be conducted with no interference as we have had in the past. We can now load or unload three vehicles at the same time and still have plenty of space for customer and employee parking."

Oldham also said that the growth of their business had dictated the need for their expansion into the new facility.

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television campaign in behalf of its highly successful coin-op video Zaxxon.

The effort marks the first time commerical television has been used to attract player interest to an arcade video game.

The commercials were shown in major markets across the country and featured computer-generated action promoting the three-dimensional play qualities of Zaxxon.

In Chicago, commercials for Zaxxon ran during the July major league baseball game and on such shows as "Saturday Night Live," "Greatest American Hero," "Different Strokes," "MASH," and "American Bandstand." The same variety of programming was selected for commercial use in the New York and New Jersey market, including several airings within the reruns of "Star Trek." A schedule was also contracted for the Philadelphia area.

In discussing the commercial approach, Sega President David Rosen said: "With the video arcade market crowded with competing games, capturing the attention of the player calls for new and innovative marketing techniques. Zaxxon is the perfect vehicle with which to innovate a television marketing campaign since Zaxxon itself is technologically innovative in terms of the three-dimensional visual effect it achieves."

EMPIRE FOLLIES '82 REVIEWED

A look at the stage production of Empire Follies '82 reveals an impressive array of talent gathered for this summer's show.

The event, staged annually by Empire Distributing (now Bally Midwest) and the Order of Alhambra (a Catholic charity organization) for the benefit of retarded and handicapped citizens in the state of Michigan, featured employees and customers of Bally Midwest as its stars in addition to the SRO dance troupe and comic, mime, and magician Jonathan Haglund.

The entire two-act variety show was produced and directed by Hank Heiser, Bally Midwest general manager.

Ticket buyers who might have imagined their purchases were strictly charitable contributions may have been surprised by the amount of pure entertainment delivered by the cast of the Empire Follies. Titled "Give Them Tomorrow," the show was packed with great music, excellent choreography, and timely Haglund humor pieces.

In the three years the Empire Follies has played, it has contributed more than \$85,000 to the Order's charitable efforts.•

Short Subjects

Exidy is offering two modification kits for its games Pepper II and Victory. Modification kits for Pepper II are being called Hotter Pepper II, and conversions will be done by the operator. For Victory, the firm has issued a kit called Victor Banana that offers similar play but changes the characters to render the game a "cute" or comedy piece. Victor Banana modifications will be factory installed. Suggested retail on both kits is \$450.

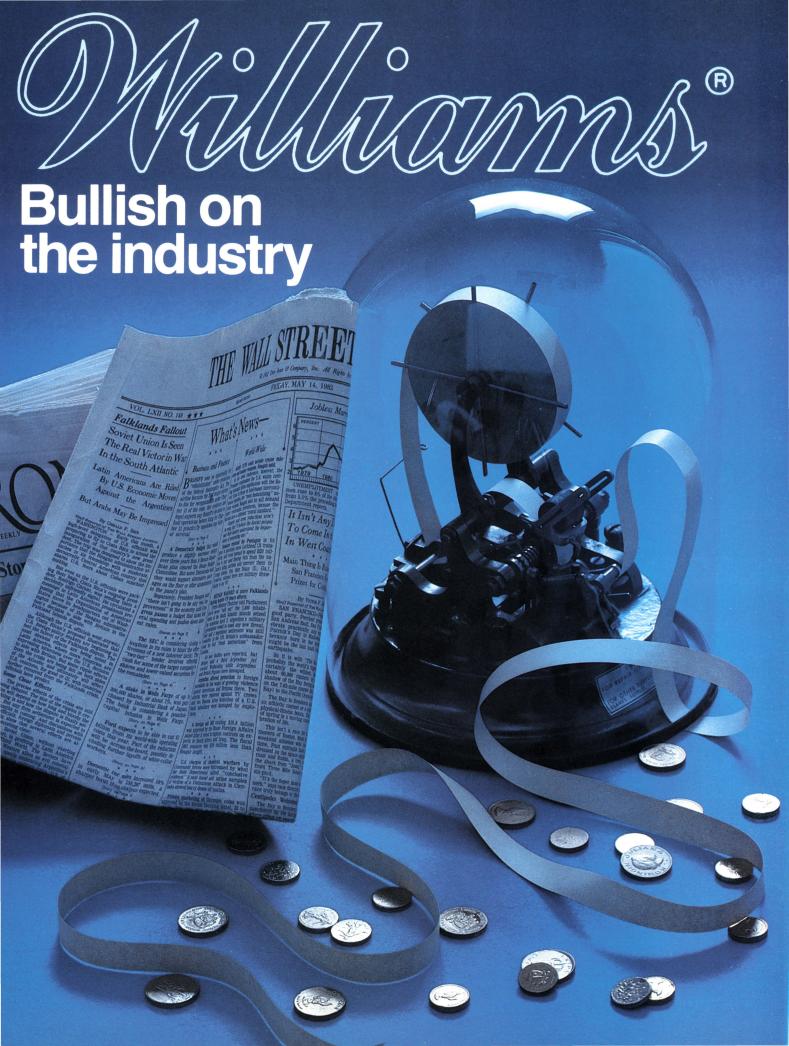
Bally Corp.'s **Aladdin's Castle** division has responded to nationally vented truancy concerns by declaring its company policy to prohibit play in Aladdin's Castle locations to school-age children during school hours.

Jack Sammons of S & P Enterprises, Memphis, has been named president of the Amusement and Music Operators of Tennessee. Sammons has served on the board of directors for the past four years and has been very active in recent battles with Tennessee legislators.

New games being released in Japan this summer include another three dimensional entry from Sega Enterprises. Called Sub Rock in Japan, the game follows on the heels of the highly successful 3-D game, Zaxxon. Among games released for summer Japanese introduction were a Knoami Frogger Part 2, a Shogun from Ohmori, a golf game from Taito, and a tennis game from Data East.

Stern added exposure to its product line in Kansas with the addition of Bird Distributors to its distributor network. Bird has offices in Merriam and Manhattan.

Cinematronics is offering high score award certificates to operators who want to recognize outstanding players. Calling the certificates "the diplomas of the industry," the firm noted the certificates are suitable for framing. The El Cajon company is also offering tip cards and card holders for Jack the Giantkiller. The cards furnish introductory hints for successful game play. Both products are available through the Cinematronics's sales office.



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Distributors discuss market, industry's future

By Laura Braddock

"Our market for video games has reached the saturation point..."

Jim Frye Brady Distributing Co.

"There is an overabundance of inventory on the distributors' part..."

Alan Bruck Banner Specialty Co.

"The market is very, very slow right now."

Marty Cerin Mountain Coin Machine Distributing

"There is a little bit of a glut; there are too many machines on the market right now."

Alexander Kress Coin Machine Distributing Inc.

alk to eight different distributors from all over the United States, and they'll all tell you the same thing—the distributing market has slowed down.

Ask these same eight distributors why, and they'll have many different reasons.

Jerry Marcus

Take it one step further, and ask the businessmen if there's hope for the future of their industry, and you'll get a positive answer from all eight of them.

But before the distributors tell you about the industry's future, read what they say about the present and the reasons why the business slowed down—overproduction, knock-off companies, operators who can't meet payments, a bad economy, the summer slump, expensive financing, the absence of a used-game market, and a theory that all good things eventually end.

Greedy manufacturers?

"It (market) is soft because the manufacturers got greedy and made too much equipment," said Pete Entringer, president of Audio Visual Amusements. "They (manufacturers) were pumping out 2,600 to 2,700 games a day, all of them combined, and the industry can only absorb 1,700 or 1,800 a day."

Entringer also blamed knock-off companies. "One thing that has hurt the industry is the so-called knock-off companies that have come out with the knock-off games and distributed them through blue-suede-shoe operators and to the locations through jobbers."

Operators who are slow in paying their notes or who are going bankrupt are also

worrying distributors. Most of the distributors said late or no payments at all coming from some operators are causing them to reconsider their business practices—to become a little more cautious.

But before they revealed solutions to this problem, distributors talked about the reasons why operators are finding it hard to pay bills. Basic business practices are not always being followed.

"If they (operators) use poor judgment, a decline in business will amplify that poor judgment and affect their ability to make good judgments," Alan Bruck, president of Banner Specialty Co. pointed out. "For instance, half of the operators in the business have only been in business for about two years, and they haven't seen anything but a rise in collections.

"One of the mistakes of the new operators today is to overequip a location—like where they should put two machines, they put three to four. And if you get a decline in collections like we have now, that overequipping mistake is amplified because he has to pay for four machines."

Questionable locations

Ira Bettelman, C. A. Robinson & Co. Inc.'s executive vice president, cited "mediocre locations" as a distributor's dilemma.



Pete Entringer



Ira Bettelman

In other words, Bettelman explained, experienced operators passed up questionable locations a couple of years ago. But as the coin-op industry began going through a boon period, new operators began snatching up these mediocre locations and began making money. The new operators basked in success, and the experienced operators regretted passing up the locations.

But Bettelman said experience can be a helpful teacher. "Today everything is leveling off to reality as there are more machines, and the market is much more mature...Lo and behold, the guy who passed the location the first time is now smiling, and the guy who has the largest investment in what was known as mediocre locations is kind of losing."

Experience helps, but Bettelman said it's not necessarily the "golden answer. I have people that have been in the business for 10 years that can't pay the bills, and I have people that have been in the business for 10 months that can't pay the bills either."

So what are distributors doing to protect their businesses? Bruck said Banner is taking reactive measures such as watching expenses. Jerry Marcus, president of Bally Midwest, said his company has been slowed down some in the saturated marketplace. "I have been concentrating more now than in the past on accounts receivable, and that's diluting some of my sales."

Bettelman said it is a time of caution and regrouping. "It's a time of analysis of the

credit position of my operators—a time of analysis for myself and my warehouse and the inventory I am carrying."

Buy fewer machines

A "chain reaction" is how Marty Cerin, general manager of Mountain Coin Machine Distributing, described the situation. He said operators will see the need to buy fewer machines because of fewer collections on their routes. They will buy less equipment; therefore, the distributors will sell less equipment.

But he believes that if operators were more selective of what they bought, "that singularly can help the business more than anything right now."

John Gatens, president of Southwest Vending Sales Co., also noticed operators becoming more selective. "We are being more selective in what we are buying and more selective in how many units that we buy because the operator is being more selective in what he buys."

This may be a time of caution for many distributors, but it certainly isn't a time of panic—at least it's not for Entringer. "I'm in a unique situation because I don't owe for my inventory. I'm simply going to sell off my inventory, not panic, and not cut prices."

Alexander Kress, president of Coin Machine Distributing Inc., said his company is going back to the old way of doing business. "We are not going to have our showrooms loaded with video or our ware-

houses. We are also going to be very selective in our buying."

Business-oriented operators

One distributor said his situation is a little different from many distributors'. Jim Frye, sales manager for Brady Distributing Co., said he doesn't foresee any of the operators he deals with going bankrupt. "The people that we deal with are pretty well business oriented, and most of them work with CPAs. They just have a firm grasp on the business."

Aside from overproduction, knock-off companies, and operators who can't meet their payments, Cerin added two more reasons for this slack time: a weak economy and the annual summer slump.

Expensive money can't be overlooked as a problem for distributors either. "A lot of the old-time operators are going to go under because the newer operators listened to us and took short-term financing. Some of the old-time operators were paying these high interest rates," Marcus said.

Bruck also blamed a bad used-game market: "A lot of distributors have stopped taking trade-ins." He terms trade-ins as a "secondary market."

Overproduction, late payments, and high interest rates don't bother Bettelman. He blames this period on...the roller coaster theory. "Perhaps some of your readers may remember when they went on their first roller coaster ride. Everyone knows that the ride has to come to an end,

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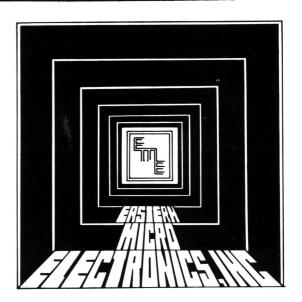
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and that doesn't mean that you'll never ride another roller coaster or that's the end of your fun. I don't think of it as somebody's fault. I just think it's kind of like the end of a chapter."

Bruck agreed. "I don't think you can point a finger to anyone in particular. I think we live in an economy that when something is popular, it tends to be overdone. There will probably be a shakeout period."

Industry shakeout

And the term "shakeout period" brings a new chapter to the distributors' stories. Most of those interviewed believe there is going to be a shakeout, and it will cut across all industry lines—operators, distributors, and manufacturers. "...it's kind of like there are always shakeouts," Bettelman explained. "Nobody is surprised when the 'F' student is kicked out of school, but now we see where the 'C' student is getting kicked out, and I don't see that as bad."

When do the distributors see the shakeout period ending? The answers vary from the end of 1982, to November, to two to three months. Kress even estimated it to end around the second or third week in September. "The manufacturers today can pump out 14,000 to 15,000 machines a week. The market calls for about 10,000, so there is a glut of about 4,000 machines a

"The manufacturers have been closed down for two to three weeks, so that means that they are not going to be producing 28,000 machines. So that is going to give the distributors time to empty out their stuff because they are not going to be able to buy from the manufacturers. They will be able to see what they have in stock."

Like they have been saying time and time again, this slack period is a cautious time for distributors. But when you read their projection times for its end, you realize that these men are optimistic about the future of the distributing industry. •

"I think after the show, we will be in a strong position. The industry will be in a better position."

> Jerry Marcus **Bally Midwest**

"It is a growing process."

Ira Bettelman C.A. Robinson

"It is going to be a healthy cleaning out of the industry of a lot of people that shouldn't be in the industry.

> Pete Entringer **Audio Visual Amusements**

"I think that your strongest will survive." Alexander Kress

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Tramatic changes face operators

By Valenie Cognevich

If you ask someone in any business what is normal in his industry, you will probably get some kind of educated guess. However, if you ask someone in the coin-op amusement machine business what is normal in that industry, he will probably scratch his head and say, "Who knows?"

Has this industry ever really been normal? Frank Ash of Active Amusement Machines in Philadelphia offered an explanation.

"Normal," he began "was back in the days when we controlled the marketplace—it didn't control us." Explaining further, he stated, "Back before the advent of Space Invaders, we could pretty much gauge the market. The models of jukeboxes, pool tables, and pinball games didn't change radically. If there were models left over, there was no cause for concern because there was always an aftermarket for those pieces. After Space Invaders there was no consistency in the market. When a machine went dead, it really died. There just was no aftermarket for those games.

"Back then," he recalled, "we knew where we were headed and had a pretty good idea about how we were going to get there."

The advent of *Space Invaders* in 1978 caused the industry to work at full steam as it propelled into 1980 at a phenomenal growth rate. Ash contends that the industry grew extraordinarily fast in three years—it would have taken any other industry 10 years to achieve the same growth rate.

This video explosion was definitely not normal for this industry. If anything it was

abnormal. Abnormally good, but abnormal nonetheless. The general population was infatuated with this new craze. The industry was reading a new high on the growth chart.

More and more small manufacturers were entering the industry at a time when the supply of new games from the major manufacturers was not keeping up with the demand. These manufacturers brought with them smaller distributors, and in turn, more operators entered the business.

The blue-suede-shoes operators saw a way to jump into a ripe money market and seized the opportunity. These operators fed on the fact that people from all walks of life viewed the coin-op amusement industry as a way to get rich with very little risk. After all, everyone was really into video games. The dollars were just waiting to be spent, and the blue-suede-shoes boys were more than anxious to oblige.

Unfortunately, these operators gave the industry a black eye, because many of the games they sold were inferior or, even worse, many investments were lost from undelivered equipment. Locations promised were, in many cases, just another mirage. A lot of people lost a lot in these shady operations by not investigating thoroughly the heart of the industry and its structure.

The popularity of video games opened doors in locations where a pinball machine would have been out of the question a few years ago. Grocery stores to doughnut shops were asking for video games.

In an area where you would have found only several video games, you could now find 10 times that many. Instead of bringing more dollars into the area, it was more like the same amount of money was being spread among all of the games.

Used equipment glut

Another problem in this industry is the glut of used equipment. As mentioned, there used to be an aftermarket for used equipment, but the market has been so saturated, largely due to the demand for equipment, that even the secondary locations frown upon getting a second rate or filler piece.

The locations are being so selective about what they want that the day of passing a game down the line to secondary locations is extinct.

These two factors--more volume of games in an area and the glut of used equipment—has created a dual problem. First, the operator isn't seeing enough collections. And second, with new games being introduced into the marketplace so fast and in such volume, the games are becoming obsolete faster and depreciate more rapidly.

The factories are in a precarious position because of these problems. Operators tend to spread their purchases out more. In this very competitive marketplace, and with the number of new pieces coming out, the operator doesn't have to settle for a mediocre piece.

With the operator spreading out his purchases the factories don't have long production runs on any one particular piece. For a factory to have a production run, it is forced to come out with a new game with the hope that it will be another

In this very competitive marketplace, and with the number of new pieces coming out, the operator doesn't have to settle for a mediocre piece.

Pac-Man. Zaxxon, etc.

As we all know too well, every game coming out is not a *Pac-Man*. When *Pac-Man* was introduced in the fall of 1980 here was a cute little furry head nuzzling his way into a conglomerate of space games.

There, no doubt, were more than just a few snickers among the operators, distributors, and manufacturers about this cutesy game. The tried-and-true space games had always been the successful games, so what was it with this new type game? Probably, in reminiscing, many of you can honestly say that you never thought it would make it.

Pac-Man's success

But though the staggering success of *Pac-Man* was not like an explosion at first, it had a consistently sustained earning power. Some games may have superb earnings for the first several months and then fall apart. That's what makes it all the more difficult for the distributors to plan ahead. "A game that has strong initial earnings may fool you. By the time you have sold huge numbers of the game, you may realize that it is not going to be the success that was expected." Ash said.

Just like Space Invaders before it, Pac-Man definitely had its impact on the industry—not only for those in the business but everywhere. Department stores carry complete lines of clothing, dishes, etc. with the *Pac-Man* likeness. You would have to have been stranded on a deserted island not to have come in contact with *Pac-Man* in one way or another.

The industry has grown in huge proportions. The average earnings of a video game (according to *Play Meter's*

The number one change will probably be a shakeout, and number two will be growth.

annual operator survey) have grown from only \$44 in 1977, to \$64 in 1979, to \$140 in 1981! But with every success, problems lurk not far behind.

According to Ash, the industry is going to have to answer for the growth and all the pieces flooding the market. Solutions will have to be found about what to do with the

used games.

Another situation that has become a problem for some is the publicity this industry has been receiving lately. Video games are in the headlines almost every day. And being exposed in this way, the government has decided that there is money to be squeezed out of people in the industry. Taxes are outrageous. Laws are ridiculous. Kids can get a driver's license at age 15 or 16 and have complete control of a 4,000 pound vehicle but cannot legally control a joystick.

Expect changes

So as we stand in the middle of the tunnel looking forward to 1983, what kind of changes should we expect?

The number one change will probably be a shakeout, and number two will be growth. OK, it sounds like double-talk.

But the industry is like a ship sailing for parts unknown. It has been picking up passengers by the thousands. This next year should mark the termination of the voyage of many who perhaps never should have been in the industry in the first place.

However, according to Ash, the influx of new people will include the large hotel chains or fast food restaurants.

And we may see the end of the bootleggers. These game copiers have hurt the industry more than many realize. The operators who support them not only take



needed support from the major manufacturers but hurt themselves in the long run. The subject of copied games has been gone over many times in this magazine, but the consensus remains the same, those who support these scavengers take money away from those who can reinvest it into the industry for technology and research and development purposes.

Some will fail

One reason for the shakeout is that arcades have been a very popular way to enter the business lately. However a town that cannot sustain even two arcades is being besieged with six or seven arcades. There is just no way that all of them can be successful. Even with the best intentions, latest equipment, and best help, many arcades will fail. There is simply not a market for the number of arcades opening.

Also consider the laws and ordinances already mentioned. Though many distributors in various cities try to keep up on and fight against the laws that are being passed or trying to be passed, sometimes it is not enough. Some laws will pass, and some will not.

But when one of the asinine laws is passed, there will be someone out of business or someone with his business burt

No matter how ridiculous some of the laws are and will be, they are still laws and will be followed.

In light of all these problems, many locations may opt to remove the games from their premises. Everyone hopped on the bandwagon when the games had reached fad proportions, but as things cool off a bit, the small doughnut shop or similar location may decide its not worth the problems to have a game in an already

The industry has many problems to overcome—from the government to the copiers—but by pulling together, things can be straightened out and set on the right track.

too small place.

Even some distributors may find themselves in financial difficulty. The ones who may have been plugging along making, say \$2 million a year, found themselves at the peak making \$10 million a year. If they then decided that they only needed approximately 18 percent profit for

their overhead on the first \$2 million, and then started selling lower, they may find that when things slow up a bit, they may be in trouble.

It's very hard to raise prices once they are lowered. The distributor who has been dealing mainly in volume may be in trouble. He may have neglected his own territory more than he should have to pursue dollars elsewhere and may find that it wasn't such a good idea.

Some good changes

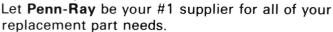
It will definitely be a year of dramatic changes. Many changes for the good, too. Everyone may have to work a little harder, but the industry is said to be recession proof. Though that may be a slight exaggeration, it has been very lucrative in a time when other industries have been suffering major setbacks.

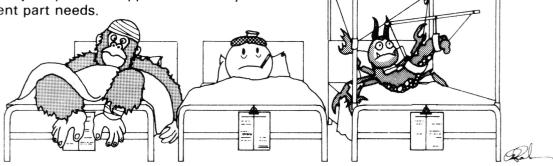
The industry has many problems to overcome—from the government to the copiers—but by pulling together, things can be straightened out and set on the right track.

It is vital to the industry to work together and work out the problems. The associations (operators', distributors', and manufacturers') are vitally needed to lead a course of action. Everyone is in the same boat, and if everyone paddles off in a different direction, nothing is accomplished. Get in the same boat and paddle together.

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E.E. Van Buren, Ark.

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The zoning board in my town forced me to close my gameroom.

D.B. Punta Gorda, Fla.

Atari P.R. push:

Going on the offensive

By David Pierson

e've all heard that It was coming, "The Shakeout," this industry's version of "the survival of the fittest." Now we see it coming. Some manufacturers, distributors, and operators will be going out of business, possibly even before autumn. In fact, as is evident from the two letters above, it's already happening.

And the widespread reports of token wars (eight for a dollar, 10 for a dollar, and even one case of 35 token plays for a dollar!), an overall decline in video game collection, and a sudden decline in video game sales are all indications that we're witnessing an apocalypse of sorts for some companies in this business.

But, in truth, even in the face of The Shakeout, what we as an industry are probably witnessing is a return to normalcy. The inordinate glut of new games forced upon the market in recent months has got to be absorbed, and obviously that time is upon us. It's noteworthy that a number of viable manufacturing companies, for instance, have taken their annual summer shutdowns in quick order. Hopefully, that should give the market a little breather. Maybe it's not the most popular thing to say, but what this industry doesn't need right now is another half-dozen or so games the operator must buy.

So, for all the complaining and head-shaking, operators, distributors, and manufacturers who have consistently made good business decisions will survive—perhaps with a temporary shrinkage in their profit pictures. But that's to be expected after the video boom we've witnessed. And, after The Shakeout, when their competitors have been weeded out for violating sound business practices by overbuying, overproducing, or by reverting to the game pricing structure of 1966—one play for a dime—the industry will indeed return to normalcy—with one notable exception.

A close reading of the two letters above reveals a disturbing distinction survivors

must consider. In one letter, the reader can only surmise the failing was no doubt brought about by the failure of the operator. He must have made some bad decisions—whether they were from overbuying or underpricing, but he's out of business because of it.

But the second letter writer appears to have a different story to tell. All we can ascertain is that, possibly for circumstances out of this operator's control, he also became a statistic in The Shakeout.

It's one thing to go out of business because we've made mistakes. And the problem with most failures is even after we've failed we generally refuse to accept the fact that the failure was probably brought about because of our inadequacies. That's just human nature.

But when an operator is forced out of business because of circumstances out of his control, well, that's another thing entirely.

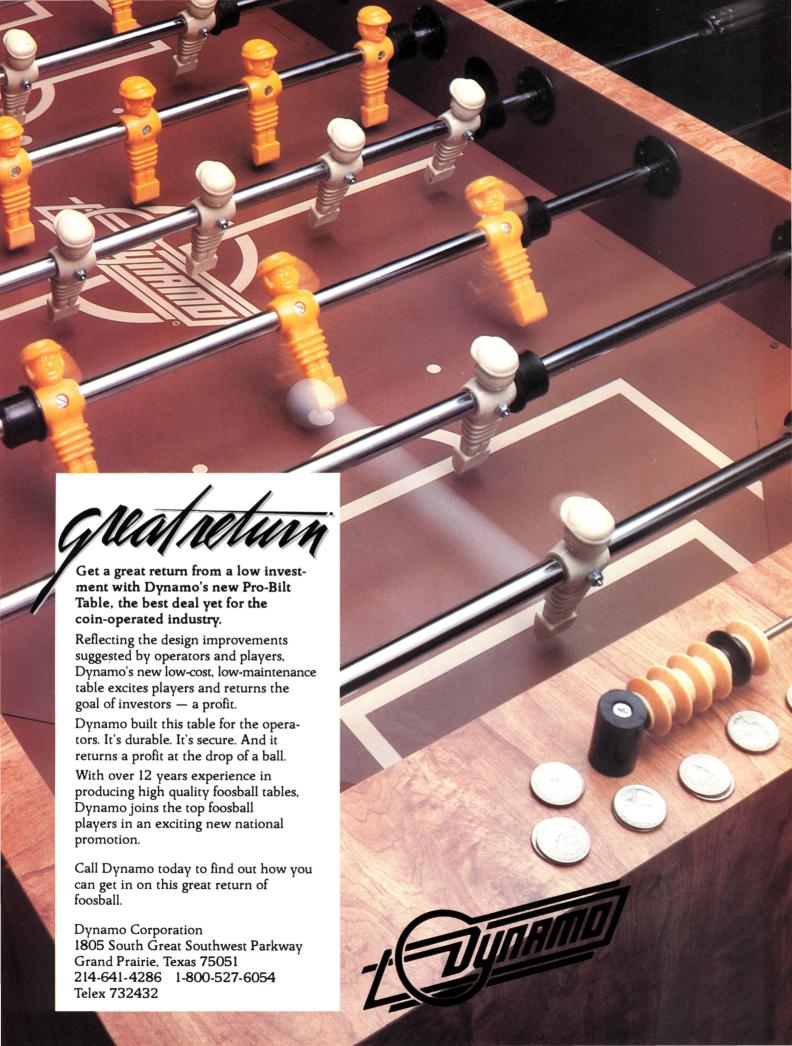
You see, this industry has always sided with the skill factor and against chance. It's reflected in the games we call our own—they are skill games, not random chance games—and it should also be reflected in our collective business philosophy as well.

If business skill, or a lack of it, leads to success or failure, so be it. But if happenstance is the determiner, then we've all got something to worry about because that could happen to anyone.

The capricious eliminator in this case is adverse legislation, the result of excessive



Atari's Osborne—"This videotape is the first real offensive tool the industry has gotten."



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"This videotape offers a balance where people will realize they may have unfairly prejudged against video games."—Osborne

negative reaction to the video games. City council members and state congress members, knowing only what they read in the newspapers, have enacted some obviously capricious pieces of legislation—banning, unduly restricting, and/or overtaxing the video game industry. The anti-games minority has refused to define exactly what it doesn't like about video games, other than that they see the games as a threat to Shakespeare, botany, and the Christian concept of God. But that hasn't stopped the wave of negativity against the games.

We can only breathe a sigh of relief that John Hinckley said it was a motion picture and not a video game that drove him to take a shot at the president of the United States. What if it had been *Pac-Man* and not *Taxi Driver* that drove Hinckley to the limit?

So now we've defined the problem. But, in fact, we've had it defined for some time now. It's just that until now no one has really done anything of significance about the problem of poor industry public relations. The three industry associations have combined for a public relations manual that may have some merit. But still there's a need for a public relations offensive. And it's odd that, to date, nothing has emanated from any of the three industry associations along these lines. After all, every day that passes represents more townships and municipalities closing their doors and their minds to the games.

It's odd also that the first public relations offensive would come not from one of these three associations but from another industry leader, a manufacturer, in fact—Atari.

Atari recently took the unilateral step of providing the industry with its first public relations offensive tool by offering a "Community Awareness Program."

The Sunnyvale, Cal., games manufacturer recently produced for its program a 17-minute videotape documentary (at a reported cost of \$100,000) to give the industry's side of the story. The videotape presents several spot interviews with parents, children, city council members, and industry spokesmen—all of it accenting the positive features of the games, for a change. Perhaps the highlight of the videotape is the testimony of a Chicago police officer who reports that he's witnessed a significant decline in gangland wars ever since the influx of video game rooms in the Chicago area.

But it's not the purpose here to review particulars of the videotape. A recent article by Mike Bucki (*Play Meter*, June 15, p. 62) should serve that purpose. Instead, *Play Meter* wanted to find out Atari's philoslphy behind the public relations effort. In light of floundering by the three associations, we thought it would be inter-



The "Community Awareness Program" hinges on distributor support, Atari says.

esting to see what someone else is trying to do.

For that, we talked with Atari's vice president of sales and marketing, Don Osborne, who quickly pointed out that the Atari effort was not meant in any way to preclude the work of the industry's three national associations. Osborne said Atari undertook the unilateral effort because the company decided time is of the essence on the matter of positive public relations. And while the three industry associations may be somewhat hampered by their bureaucracies to proceed immediately with such programs, Atari felt it could proceed.

It should be noted that the videotape, nevertheless, has all the markings of a professional television documentary. And it could hardly be argued the final product is self-serving to Atari. Atari product is not the only product featured in the film, but rather the company is represented as a part of the industry, not as the industry—a very healthy sign that lends a greater degree of credibility and polish to the final version.

Osborne and his staff are very enthusiastic and willing to field all questions about the Atari videotape production. They were quite free with their answers as to why Atari had ventured into the dark waters of producing something like this when not too long ago the prevailing industry opinion was that it was better to avoid any exchange with the media or general public, as though the industry had something to hide. But times have changed.

"We all want to be in a business with socially redeeming values," Osborne said. "But we have an obstacle to overcome. When young people get together, no matter how positive the activity, it's generally viewed by adults as something negative."

He pointed out the endless barrage of video game attacks that cite police problems, gambling connections, drug sales, and widespread video game "addiction." All this, he said is the result of a fear of what our children are doing when they get together for any purpose whatsoever.

"In the face of all this," he said, "we have to take an intelligent, documented approach to the whole issue. We cannot allow ourselves to be drawn into an emotional exchange with our opponents. That just polarizes people and doesn't help get across our message, which is a positive one about the social benefits of our games.

"And this videotape, we feel, helps us get across that message. We feel it's the first real offensive tool the industry has gotten. It's certainly not a whitewash. We took great pains to make sure it didn't come across that way.

"This is a mature, responsible industry, and we must encourage proper, mature attitudes. That's part of our business. We've got to make the public aware there's a need to be better educated about this video games phenomenon.

"Sure, the games are fun," he added. "That's the main reason they're so successful today. They're a diversion, and we need more and more diversions in today's world. But these games get into other areas as well—education, for instance.

"Something we have to make people understand, I think, is that it's the individual who has control over the machine, rather than the machine having control over him." He said that differences between video games and the more passive entertainment mediums of television or motion pictures may account for a lot of the games' special appeal.

"This industry is grossly misunderstood," he continued. "And we think this videotape offers a balance where people may start to be brought back to the point where they realize maybe they may have unfairly prejudged against video games. We hope the film opens the door for an intelligent discussion of the video game issue and co-existence in society."

He said much of the problem in the industry is one of refusing to respond to negative media coverage. And that's because the industry has too little esteem of exactly what it has to offer society. Hopefully, he added, this videotape will make people realize we have something to offer.

"You can't watch that tape and not be proud of this industry," he said. "And you have to be proud of this industry if you are going to talk to PTAs and religious and civic groups about what our games offer. You have to have pride to talk to the press

about our industry because that pride will convey so much."

The lack of that pride, he seemed to say, results in a lack of response when those who have no vested interest in video games claim the games have no socially redeeming value.

"The objections they're raising are our opportunities to enter into a dialogue and educate the public about our product. Until now, a lot of guys in this industry felt trapped when they were asked to explain their side of the story. Now, we feel, we have offered them one tool to go tell their side of the story with."

Possible future plans may call for the Atari videotape being aired on a public broadcasting network or a cable television station. Osborne revealed the company was investigating that possibility. However, the main thrust of the videotape program, he stressed, is that it is a tool that will require the great assistance of Atari distributors nationwide.

"Our philosophy was we wanted to help the distributor be better in order to help the operator better. So we felt we had to work with the distributors on this one."

Toward that goal, the company has distributed in the neighborhood of 100 videotapes to its network of distributors to be loaned out to operators for presentations at civic group meetings and other opportunities.

"Distributors are the key to it all," he said. "To the degree we can encourage their

leadership in the use of this tool, the videotape will be successful as a tool. Every distributor should make sure everybody sees it. It should be something that is run regularly."

Ira Bettelman of C.A. Robinson Co. in Los Angeles, told *Play Meter* he thought the videotape was "exceptional. I applaud Atari's efforts."

But he added he had some reservations about how some within the industry might try to use it.

"Anyone who thinks this videotape can change the views of people who have already made up their minds against video games is making a gross mistake."

He said the videotape's best audiences are those "who haven't polarized themselves about the relative merits or demerits of amusement centers. But all too often we find that the requests we're getting to use the tape are coming from individuals who need help tomorrow or three days from now. And, really, something like this is too late for that.

"This is an effective community information tool and should be shown at civic meetings before there are any problems. Yet, invariably, the only requests we're getting for the tape are from those who are asking for a license today...or tomorrow.

"Still, the effort by Atari is exemplary. I think something like this shows the professionalism of a company like Atari. While everyone else is just sitting back and saying we should do something, Atari did something. And they should be commended for it. I would hope their effort would encourage other manufacturers like Williams and Midway, for instance, to do something along these lines because this is only one of the many tools we should have at our disposal to tell our side of the story."

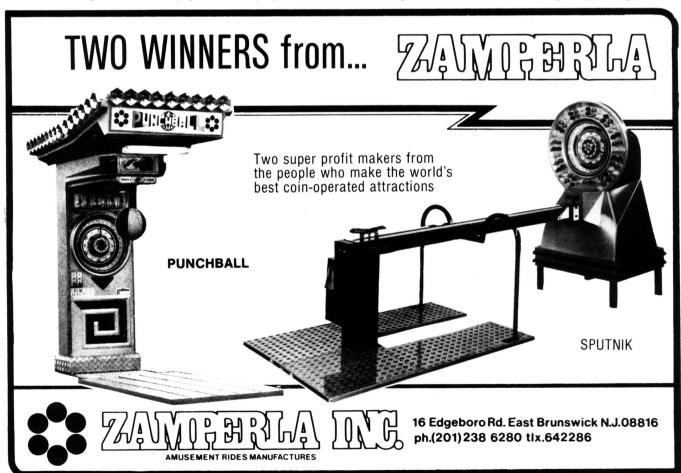
Bill Draffen of Modern Vending Sales in Indianapolis was also enthusiastic. "In a local city council hearing where it was shown, I know it had a very positive effect for our industry. It was very effective."

The videotape, he said, can best be used for showings for city councils, civic organizations, and schools. But he also noted that for an operator to wait and use this at a hostile city council meeting may be too little too late.

"It's a very effective tool for PTA meetings and the like, but not when they're all riled up," he said. "It's good just as a regular pitch. There are a lot of opportunities where this videotape can be used daily as a matter of course because its basic nature is to educate people about the video game phenomenon."

As a result of the Atari effort, Modern Vending has undertaken what Draffen describes as "an energetic, comprehensive public relations push in support of the Atari initiative.

"It's important that we show the positive points of our industry," he continued. "And it's up to us distributors to carry the ball on this one. We can coordinate this effort, and help unify the operators on a



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Atari coordinated a series of public speaking seminars to give industry people more confidence when dealing with the media.



The public speaking classes videotaped the speakers' presentations and offered critiques on how to improve.



The class also included points to consider when dealing with hostile audiences.

matter of importance to everyone.

"So we've tried to become a focal point for our operators. We're using our newsletter for that, for instance. I think operators should let their distributors know where there are problems so their distributors can be of assistance with programs like this."

And he summed it up by saying, "This is definitely a change from the old coin-op philosophy of keeping a low profile."

Draffen prefers to use the tape in positive situations, but Jim Weatherhead of J.E. Weatherhead Distributors Ltd. in Vancouver, British Columbia, said it's also useful in hostile environments. "We've used it (the Atari videotape) a number of times and have found it to be most effective in bringing our industry to light.

"Older people are ignorant to our industry. And since they're not aware of exactly what our industry is, they're scared of it. But when you present something about what our industry is, and you present it well, as Atari did here, they'll accept it."

When asked if the videotape was useful only for those who haven't already made up their minds about videos, Weatherhead said in his case he had nothing but negative views to deal with from the beginning.

Around Easter of this year, he said that the police department in Vancouver started enforcing a 1922 ordinance that prohibited children under 18 years of age from frequenting any locations with "gaming" machines. And because there was no clear definition, video games were defined as gaming machines.

The games are still out of all these locations in Vancouver, Weatherhead told *Play Meter*. But it appears that within a few weeks time, the games will be allowed back into the locations, and that has been brought about because of a massive industry public relations effort that Weatherhead said included a very strong reliance on the Atari videotape.

"As things now stand," Weatherhead stated, "the only ones in the city who are against the games are those who just aren't knowledgeable."

The problem was aggravated by corporate chains not wanting in any way to be implicated with any local ordinance violations. So the industry was forced to meet the challenge head on.

"It looks like we'll be going back into the city within a short period of time," he said.

Parts of the film were aired repeatedly on television during the heat of the controversy and helped to make the industry's point that the games are not evil.

Also, with other municipalities in the province following Vancouver's lead, Weatherhead said the industry had to go into the smaller outlying towns and do similar presentations, using the Atari videotape.

"And they all made an about-face, and now they want to work with us on structuring good relations.

"So I'd have to say we've gotten a lot of



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mileage out of the Atari videotape. It's been a very good thing for us. I would hope to see other things like this coming from other manufacturers or the industry as a whole," he said.

Joel Kleiman of Pioneer Sales in Menomonee Falls, Wisc., echoed the same sentiment. "Personally, I wish we would've kept the whole video game thing low-key." But he acknowledged that ever since Space Invaders and the vast media attention focused specifically on Pac-Man with references to seemingly limitless profit potential, "there's no way the industry can hide. So we have to change our approach and be vocal about our industry. We have to be a little more aggressive. And we're finding the Atari videotape extremely useful in that regard. We've found that it works out very well with PTAs and city councils."

He said Pioneer Sales lends the tape out to operators for anywhere from three to five days at a time, but he reports the response from the operators hasn't been that strong in his area. "For some reason, the operators aren't responding as much as they should be."

Paul Janda of New-Way Sales in Toronto described the Atari effort as "definitely commendable.

"I would hope more manufacturers would do something along the same lines," he said. "It's the first time we've seen a manufacturer take a step like this to get something done. But the problem we have goes much deeper than what can be remedied in a 17-minute tape.

"We've got to realize that nothing, no public relations effort will be any good if the industry doesn't clean itself up. If the arcades are run as dens of iniquity, then it really doesn't matter, does it? A public relations effort is only going to be as effective as the industry is clean."

In a related public relations move, Atari also spearheaded a drive to give industry spokesmen, especially its distributors, more of a feeling of confidence and professionalism when they deal with the general media and the public.

Besides the videotape program, the video game manufacturer recently arranged for a series of four public relations speaking classes—one each in New York, Atlanta, Chicago, and San Francisco. participants in this program, of course, had to pay their own way as well as tuition. Atari acted as coordinator.

The purpose of this effort, Osborne pointed out, was to make industry people experts on how to handle the media, and at the same time, allow our industry to make a cohesive statement about itself and its purpose.

"People are looking for reasons for their beliefs, and it's our responsibility to make sure our side of the story gets out," he said. And if industry fear of knowing how to handle the media is the reason for a bad public relations problem, then something must be done to correct it, he said.

The seminars, conducted by Decker

Communictions of San Francisco, were two-day sessions that focused on media relations the first day and on actual presentations the second day.

The most enthusiastic response about this particular program came from David Gilfor of Active Amusement in Philadelphia who reported that his fear of public speaking made him turn down an opportunity to tell the industry's side of the story in a 30-minute television talk show in the Philadelphia area.

"That would have been a half-hour exposure on television, for our company in particular and our industry as a whole, talking about video games. But I blew it out of fear. I didn't feel I could handle the situation of being on-camera and do it convincingly so I backed down."

That's why, when Atari offered the communications program, he realized its importance to him and enrolled.

"I thought it was extremely worthwhile. We had to speak in front of a group of people, and these presentations were videotaped and then shown back to us in private counseling sessions. It showed us our weaknesses. And between the first and last taping, you could see a marked difference.

"I learned a lot of techniques on how to handle myself in front of the camera." And most importantly, he said he learned to be confident about himself in front of the camera.

Confidence in public speaking is vital, he pointed out. "We talk about public relations a million times. Many of us in the industry are being called to speak at city councils, talk shows, everywhere because of the industry's high visibility. And even though we may have the knowledge, we are hesitant to get out our point of view. And this program, I felt, gave me the tools and courage to do it.

"As for the half-hour talk show, I guess I just blew it out of fear of public speaking. But something like that won't happen to me again."

He said the program dealt with, among other things, how to deal with hostile audiences.

Kleiman of Pioneer Sales echoed similar sentiments about the Decker program. "It was an excellent program. It gave me a little more confidence and not to feel uneasy about talking on camera or dealing with media or talking in front of large audiences."

So, for it all, though the Atari program doesn't appear to be the final answer, it's certainly a laudable first effort. In the fact of a lot of where-do-we-go-from-here thinking by the industry in general, it is indeed encouraging that a company such as Atari took it upon itself to start things off

But it's only the first step.

It could be argued by some that such an approach may be too little too late. But efforts are being done. It was necessary that someone do them, finally.

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By Valerie Cognevich

...the practice of contracts between the manufacturer and the distributor is actually not legal and may not even be practiced.

Selling out of a distributor's territory can lead to a snowball effect... The far-ranging results can be nothing but a big problem.

The distributor has his own customers, and his own warranties come first and should come first.

eople in the coin-op amusement machine industry have heard and used the term "gray area" to describe pseudo-gambling games such as Draw Poker.

This term was used again recently in describing the subject of distributors selling out of their territories.

The term "gray area" conjurs up visions of something that is not easily defined. So, using the phrase could very well fit the subject of distributing territories.

Manufacturers appoint distributors to represent them, and assign the distributors an area of prime responsibility. The factory does not tell the distributor that he can't sell elsewhere, however.

The factories try to give each distributor a population area large enough to serve. According to many distributors, the practice of contracts between the manufacturer and the distributor is actually not legal and may not even be practiced. Even if a contract is signed, it still cannot stop a distributor from selling anywhere he wants.

Commission decides cases

Chuck Arnold, president of Bally Northeast Distributing, cites several cases where the Federal Trade Commission has handled cases similar to or pertaining to manufacturers telling distributors where to sell

One case goes back more than 20 years to *The United States vs. Schwinn Bicycle*. Schwinn told its distributors to only sell within a certain territory, but the federal court said that a Schwinn distributor can sell anywhere he wants.

Then about 1955 came *The United States vs. Seeburg*. Seeburg told its distributors that if they sold out of a given territory, they would be dropped as a distributor for the Seeburg line. Once again, the federal government said it was illegal to make such threats.

About 10 years ago, Bally Manufacturing was asked by the Federal Trade Commission to sign a Consent Order banning it from telling their distributors to restrict sales to certain areas. This case was never actually brought to court, according to Tom Neiman, vice president of marketing. But Bally agreed to sign the form

So, legally, maybe distributors cannot be bound by a contract—verbal or written—to sell only within a certain given area. But is this what is really best for this industry?

Some are gentlemen

"Some distributors are gentlemen, and others sell out of their territories," one distributor said.

In talking about distributors, it must be distinguished that there are really two types. The first type is the factory distributor who buys direct from the factory.

The second type is called a jobber. A jobber buys from factory distributors and does not directly represent the manufacturer These jobbers are not limited to a certain area but sell anywhere.

Selling out of a distributor's territory can lead to a snowball effect. ABC Distributing may sell in XYZ's territory, so XYZ will retaliate and solicit sales in ABC's territory. The far-ranging results can be nothing but a big problem.

Let's see why an operator would buy out of his own area. First, price. Price should have a major consideration in any business dealing, but there are also a lot of hidden costs that have to be taken into consideration.

OK, let's say an operator sees an ad in one of the trade magazines for a piece of equipment he would like to purchase. In comparing the price to what his local distributor is offering, he only sees that he can save anywhere from \$50 to maybe several hundred dollars.

So it looks like he saved some money, right? Not necessarily. The game needs service so he calls the place where he bought the machine, and they tell him to send them the board. It takes a couple of days to get there (plus the shipping, of course), maybe two days to repair it, then a couple more days to get it back (don't forget the shipping again).

More costs

So the operator has shipping charges added onto the revenue that was lost while the game was down. The operator may even have put a replacement game in the location, incurring delivery and manpower expenses.

The total "savings" of that game may be

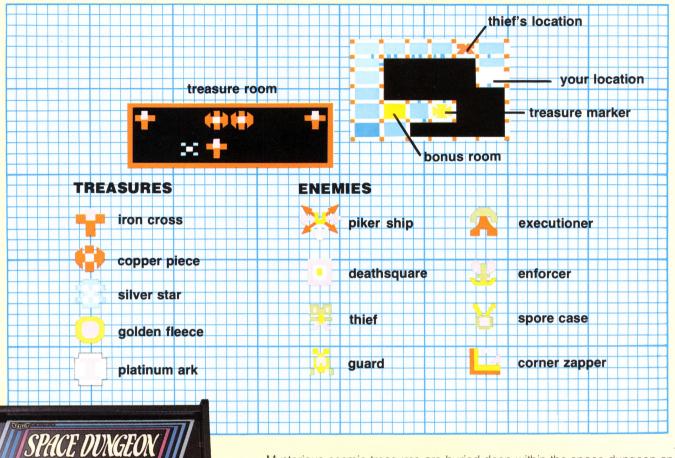
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But you ask, why didn't that operator just call his local distributor (the one he didn't buy the game from), and see if he could fix the game faster.

The distributor has his own customers, and his own warranties come first and should come first. He may agree to fix it but there, more than likely, will be a delay. The distributor can't push aside his loyal customers to fix a game he didn't even sell.

One distributor said that if a potentially good local customer comes in for service on a game purchased out of the area, the distributor may bend over backward to offer good service to show that customer that he should have bought the game locally.

Distributors generally agree that they may lose a customer occasionaly to an outside distributor, but the consensus is that the customer will be back dealing with his local distributor once he realizes his services are worth more than saving a few dollars.

Problems may develop

All distributors certainly aren't perfect. There may be problems between an operator and a distributor, but many of these problems can be worked out. The manufacturers tend to agree that they are interested in getting feedback from the operators (maybe from the service schools setup at a distributorship).

If you as an operator feel that you have been handed a raw deal from your local distributor, instead of just simply saying, "I'll never deal with him again," maybe you can work out the problem.

If problems occur regularly, and you feel that the distributor is not doing his job, remember, too, that he is representing a manufacturer, and you have the right to document your complaints..

Surprisingly, according to several distributors, it's not always the newcomers who tend to deal outside of their area but the old timers who feel that they can get a better price.

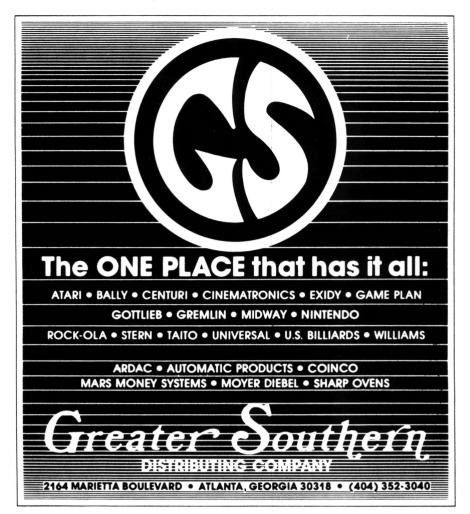
Arnold of Bally Northeast Distributing Co. said, "Your salesmen only sell the first game from the distributorship to the operator—the parts and service department sell the rest by how they handle that customer."

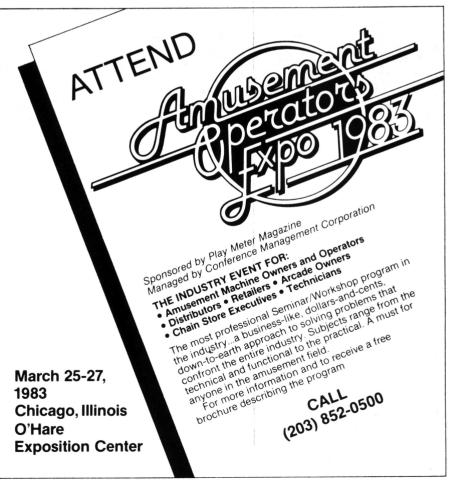
The salesman soliciting business out of his territory may not have the service and parts departments to back up his sales. Instead of selling to what could become a steady customer, he may find that he has a one-time sale, or lots of one-time sales.

Same number of sales

A distributor in Maine may sell 50 games in Ohio, and a distributor in Ohio may sell 50 games to someone in Maine. What's really happened is the same number of games are sold, but both distributors have sold out of their territory.

A local distributor will sometimes have knowledge about what one of his local





customers should be buying. He can get to know his customers, and know if they have the locations and the income to justify expenditures. There is probably no way that a distributor can know what an out-of-towner should be purchasing, or what his locations are, or any of the information he keeps on his local customers.

A distributor can also help local operators establish credit or extend credit. However, a distributor loses control over his customer if he is out of his area. The distributor working out of his area may have to act on instinct or insist on cash upfront, but there are many checks to be bounced and many hassles to contend with in trying to collect from out-of-state customers.

For a distributor whose theory is to deal in volume, (whether to make the factory happy or to have it on the books) he may take a short mark-up intending to make it up on volume.

But it doesn't always work out that way, and the distributor may find himself in trouble. To get the cash flow, the distributor may then be forced to sell even lower. Once you have lowered your prices, it's almost impossible to raise them. But, you can always lower them!

Penetrate area

Don't give your customers any reason to want to buy from anyone but you—the local distributor. The operators who

support their local distributors are not just helping that distributor survive in this business. They are helping themselves in the long run and helping the industry survive.

Don't give your customers any reason to want to buy from anyone but you.

The distributors are fighting legal battles, offering service schools, offering parts and service on what they sell, etc. The list goes on, but it all adds up to the fact that the distributor is offering much more than just a game.

The relationship between the distributor and the operator can be compared to a couple who has chosen to live together instead of getting married. There is no legal document binding them to each other. (Just as there is no legal contract binding a distributor to only sell in his prime area of responsibility.)

But they stay together through mutual respect and loyalty. There's always that psychological aspect of knowing that you can walk out, legally, anytime you choose. Maybe each tries a little harder to put the best foot forward to make the relationship work.

The distributor is in a similar position now. If he is not bound by law to only sell in a certain area, it is up to him to make the local operators WANT to only buy from him. The distributor must put his best foot forward, and respect the operator to get that loyalty and respect in return.

Concentrating on satisfaction

The distributor who has salesmen out in the street, calling on customers and servicing those customers, doesn't have to sell out of his area—he is penetrating his own territory and is concentrating on making his customers satisfied.

On the other hand, the distributor who has salesmen only on the phone does not care where his sales are.

So, as one distributor said, "It is just not good business to sell out of your territory."

Do a good job in your own area, review your customers, and see if they are satisfied. Can you, as a distributor, improve the relationship between you and your local customers? If so, why not try to solve the problems that may have developed. Maybe your goal can be to have happy customers in your area of prime responsibility.



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By Dr. B. David Brooks

h, we've got trouble right here in Rivercity with a capital "T," and that rhymes with "V," and that stands for video games.

Yes, in the minds of some, we've got trouble in those dark arcades where loitering, littering, and who knows what else is taking place. Yes, there is trouble that starts when a local businessman applies for a permit to open a family video amusement center.

Almost before the application is completed, the local PTA has called a Security Council meeting, churches have scheduled TV prayer meetings to rid the community of this electronic devil, local elected officials have checked to see if it's an election year, and school administrators have announced that they have found the cause of truancy. Police have

clear that the congregating of teenagers is the community's concern when he said, "...an arcade would result in groups of adolescents and young adults loitering, littering, vandalizing, fighting, drinking, and engaging in other forms of antisocial behavior."

Proponents of family amusement centers argue that this extreme position is tantamount to suggesting that anywhere kids get together there is cause for governmental regulation. They point out that there is no evidence that such anti-social behavior exists at family video game centers.

Most objective observers do not deny that any time there are large numbers of adolescents congregating, there is a chance, in most cases a very slim chance, that some type of trouble may occur. In

Not since the bomb shelter craze and the shaking of Elvis Presley's legs has this country been so swept up in such hysteria.

increased their budget demands, and kids have stopped buying records and started saving for **Asteroids** and **Pac-Man**.

Not since the bomb shelter craze and the shaking of Elvis Presley's legs has this country been so swept up in such hysteria. The fear appears to be based on a litany of evils that range from a suggestion by Dr. Mitchell Rosenthal that video games "can blunt pain" to a statement by a psychiatrist that "these games could induce dependency in pre-morbid personalities."

These statements and a fear of the unknown have resulted in total prohibition to the enactment of restrictive ordinances in cities throughout the country. Family amusement center restrictions include time of operation, age limits of customers, and requirements that parents

those rare cases, proponents argue that government should take action against the individual establishment, not the entire industry, especially not the entire industry before the fact.

Researchers are finding that there is little, if any, evidence other than isolated incidents to support the overregulation of family amusement centers. On the contrary, observation of family video centers clearly demonstrates that the opposite is true. The social interaction of persons within these centers is demonstratively positive.

Any aggressive behavior that exists is directed at the Space Invader who has just shot down the last Defender or the little round ball that has just devoured Pac-Man. In reality, as with the initial fears that video games cause physical impairment or psychological damage, the

...proponents argue that government should take action against the individual establishment, not the entire industry...

accompany children under 18. At first, proponents of such restrictions present arguments directed against the games themselves by suggesting that video games are addictive, cause bad posture, reduce youthful physical activity, cripple hands, cause eye strain, and even may result in radiation poisoning.

The real issue

However, as it becomes obvious that there is no evidence to support these attacks on the video game apparatus, the arguments shift to what appears to be the underlying issue. Simply stated, video game centers cause the congregation of teenagers, and this results in trouble—real trouble.

A pharmacist in Long Beach, Cal., speaking before the City Council, made it

assumption that the creation of a family amusement center in a community will result in serious juvenile problems has no support.

Visit a center

In an age of increasing leisure time and dwindling recreational resources for youth, streets that are unsafe, and hours spent unemotionally viewing explicitly violent TV screens, parents and governmental officials might find it not only enlightening, but perhaps even amusing, to spend some time in video game centers.

Unfortunately, indications are that many who are opposing family video amusement centers have not spent time in these establishments observing what is really taking place. Their arguments

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against the centers seem to be based on hearsay, rumor, fear of the unknown, and vague reference to some purported crime against some unsuspecting child in some remote video arcde.

After eyes and ears become accustomed to the somewhat noisy and confusing atmosphere, visitors will find a cordial, friendly, exciting interaction among the players and watchers. It may even surprise some to find that adults can be found speaking with teenagers in positive dialogue about something they both are enjoying.

Generally, smoking, drinking, and eating are prohibited, and when asked, the kids will gladly tell an observer where they get the money to play. Much to the dismay of the record or movie industries, they will say that they are spending their quarters on Pac-Man, Space Invader, and Centipede instead of buying records or going to the movies.

According to Isaac Asimov, quoted in the September 1981 **Smithsonian**, "The friendly computer is not something that's going to happen, it is happening. It's all around us, the games, appliances, the word processor instead of the typewriter. It's the new age, and it's here."

It may be well to keep this in mind as we look at the recreational activities of this generation. Youth are not inherently bad nor does their congregating mean trouble. Idleness is where the trouble starts.

Electronic video generation

Additionally, adults should consider the fact that youth will play the games of their generation, and for the generation of the '80s', electronic video games, both in family centers and homes, are here to stay.

The question is not will they play, but where will they play. Should they be played in family game centers open to the public where parents may occasionally check on the activities, where supervision by the industry may be required, and where school officials may check to see if the kids are there instead of in school? Or should they be hidden in the backs of stores or in neighbors' garages where supervision is near impossible? If forced out of town, will kids hitchhike across town or into other communities to play?

If history has taught us anything, it is that the prohibition of an activity that is available, fun, desirable, profitable, enjoyable, rewarding, and exciting, and making it unavailable and illegal, is the straightest path to trouble—real trouble. Sure, we've got trouble—trouble enough—so let's not make anymore.

Dr. Brooks is a former high school pincipal, a consultant in the prevention of juvenile crime, and a teacher of parenting education at the community college level.



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OUR CADES By Bill Kurtz

Scouting an arcade location

n the last 15 years, enclosed shopping malls have become the place for teenagers to entertain themselves. Young people drop a lot of quarters into coin-op games and have made most mall arcades into booming businesses.

And plenty of thriving arcades exist in outdoor shopping centers and in free-standing street locations. There are advantages—and disadvantages—to arcade operating in all three of these arrangements.

If you believe an enclosed shopping mall is the most profitable place to run an arcade, in terms of sheer volume, you're probably right. Joe Camarota of Alpha Omega Amusements estimated that 10 to 15 percent of the people shopping in a mall will spend at least \$1 in the mall's arcade on any given day.

"There are a lot of kids in a mall, and parents will drop their kids off in your arcade," he said. "And about 20 or 25 percent of your players come just to your arcade, not to shop in the mall."

Danny Levin, of the Dream Machine, who operates 26 arcades in malls in New England and the East Coast, added that a mall arcade draws players from other stores in the mall, while a street location

makes money only on the strength of its games.

There are, however, potential pitfalls associated with mall arcades. Usually you have to pay at least \$20 per square foot per year or 10 percent of your gross revenue (whichever is greater) to the mall developer, which may be a higher rent than for a freestanding street arcade.

And since most enclosed malls close by 9:30 or 10 p.m., your game room must also close at this time—cutting off potentially heavy traffic on Friday and Saturday nights.

But Levin said closing hours is no problem for mall arcades. In fact, he said he would probably close his game rooms at 10 p.m. even if the mall was still open.

"The type of traffic generated after 10 p.m. is not the type of traffic you want in an image-sensitive business such as this. It's a trouble crowd," he said.

Levin said the modern mall arcade operator is not just someone who empties coin boxes.

"Arcade owners are thought of as retailers, and in a mall, they're forced to think like retailers," he said. "But the other retailers in the mall appreciate the job that

the bulk of mall operators do."

Some shopping mall developers may hesitate to sign a lease with a small operator, opting instead for an established chain because of its proven track record. Glenn Jobey, an operator and consultant with Coin Sports Distributors, said the small operator should think twice before making major concessions to compete with a chain for a mall location.

"Street locations are more reasonable to start in business with, because it takes more money to get a mall arcade started," he said. "In a freestanding street location, you can make money because you don't have a tremendous overhead. A lot depends on the area and local ordinances, too."

One example of an ordinance affecting freestanding game rooms but not mall or shopping center arcades is a Cleveland suburb's regulation that street arcades provide one parking space for every two machines or every 50 feet of floor space.

Where to open an arcade should be a carefully planned decision, more than just finding a vacant storefront. As much as game selection, supervision, or anything else, the location of your arcade can make or break its success.

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FAST: a bill that could slow business

By Irving L. Blackman

ore than 200 years ago, our forefathers fought a war to free the British colonies from oppression. One of the cries of the colonists was, "No taxation without representation." Today we have taxation with representation. Yet, the cry of the American taxpayer is still an anxious plea to be freed from tax oppression.

I recently received a letter from the congressman who introduced H.R. 4821. The letter began, "Dear Overburdened Taxpayer: If you ACT FAST, you can help FREE AMERICA from high taxes, high interest rates, high inflation, high budget deficits and high unemployment!"

H.R. 21 is a bill titled the "Tax Simplification Act," and according to its sponsor, is a "fair and simple tax (FAST)," calling for every taxpayer to pay the same flat tax rate of 15 percent. The present graduated tax system would be abolished.

The letter goes on to say, "The graduated income tax system was a socialistic approach for redistribution of wealth, designed to soak the rich. But that isn't the way it has worked out." The letter then solicits the "most generous donation possible" to help pass FAST. It is signed "Sincerely, George Hansen. Member of Congress."

Will FAST become the law of the land? Would it be a good law? Would it solve all the problems claimed in the letter...or even some of the problems? In my opinion, the answer to all of these questions is a loud NO.

FAST has received and will continue to receive good press. Its backers have a war chest that will keep beating the media drums to gain support. The FAST campaign will concentrate on a) the simplicity of the proposed bill, b) let's get business and the rich guy to pay more taxes, and c) the ability of the bill to solve every fiscal problem facing the country.

The threat of this new FAST tax bill puts me in a strange position—defending the current complex maze of federal income tax laws. Winston Churchhill once said, "Capitalism is absolutely the worst imaginable form of government...until compared to anything else."

So it is with our present tax law. It needs simplification; it has inequities; and it can stand improvement. But it does attempt to deal with problems such as old age, sickness, and people in debt on the personal side. For people in business, it recognizes deductions of every imaginable variety necessary to reduce gross income to taxable income and various methods of taxing (or not taxing) certain types of income as required by a modern complex industrial society. Our society must compete not only in America but with every foreign country.

Did you ever stop to think that the foundation of our country is based on a patchwork fabric of law that is ever-changing in an attempt to meet the ever-changing needs of our citizens? Our present income tax law has been formed and shaped in much the same way—though imperfect and in constant need of change, it still does its job well.

All that FAST will do is shift the tax burden helter-skelter to business (large and small—almost all will pay more) and to some high income tax payer (some will pay more, some less). For the moment, all that FAST offers is a lot of glitter—that is not gold. My bet is that neither Congress nor the American public will buy it.

Irving L. Blackman is an attorney and the senior tax partner of Blackman, Kallick & Company, Ltd., Certified Public Accountants. Offices in Chicago (180 N. LaSalle St., Chicago, IL 60601), Miami, and Houston. Irv's firm has established a HOTLINE to answer the tax and accounting questions of Play Meter readers. Call Irv or Jim Harfield at 312/782-3424.



309/788-0135

FRANK'S CRANKS By Frank Seninsky

An early look at 'Tron'

t's not often that I write a review on a game before it has been out on location for a few weeks, but with all the publicity *Tron* is receiving, (the movie, national tournaments, zillions of *Tron* toys, and advertisements) I'll make an exception.

Tron comes equipped with Midway's new universal power supply that was first introduced in Omega Race and also used in Kickman. Midway plans on using this power supply in all of its future games—at least those made in the next couple of years.

One advantage of this supply is that it can drive both rasterscan and xy monitors. Another is that it has been designed to operate at levels up to 7 amps, where most other power supplies only function up to a maximum of 5 amps. This is an important feature and will eliminate those many service calls due to overheated and blown power supply components.

The universal power supply also has a new type of circuit called the "AC Synch Circuit." This section detects voltage drops in the AC line and resets the game's computer. This means that *Tron* won't freeze up or lock up during play if there is, for example, a sudden voltage drop. This will reduce nuisance service calls.

A separate heavy-duty filter circuit is located in the supply. A 100,000 uf capacitor, which is much too big to be placed on a circuit board, is a main component of this circuit. The capacitor may look frightening to some because of its size. It's better to have it securely seated on a separate power supply than to encounter problems because small capacitors were used on logic boards that heat up or vibrate loose.

The filter circuit is fused separately, as are the many circuits from the power supply (service outlet, florescent lights, monitor, 12 volts to power supply board).

Check the fuse

It should be noted that there is a separately fused circuit for the service outlet inside the game. If the game appears to not be receiving power, you may quickly check to see if the service outlet has voltage. If it doesn't, make sure you check this fuse

before you waste time looking in another

There are naturally two transformers on the power supply. The MT 89A is a constant voltage transformer. It will put out a constant voltage when the incoming voltage ranges between 105 volts and 125 volts. The second transformer, the MT 92, is an isolation transformer for the monitor and is also used to drive the various light circuits.

...Tron won't freeze up or lock up during play if there is, for example, a sudden voltage drop.

Above the power supply, on the left side of the cabinet, (looking from the back door) is a power supply board. An extralarge heat sink has been used to reduce (or eliminate) failures of Q101 (2N3772), Q103 (2N3772), and Q104 (TIP31).

This board also contains a rechargeable battery that enables *Tron* to retain the bookkeeping memory and game settings when the game is shut off. The practice of placing this battery on the power supply board, rather than on the CPU board, started with *Omega Race* and has its pros and cons.

On the negative side, the bookkeeping memory will be lost if the wires to the CPU board from the battery become loose or vibrate off. The farther away the battery is from the CPU board, the greater the chance of this happening.

One good aspect is that there is now less distance between the battery and its charging source, so there is a better chance that the battery will always be charged. So there is a chance you will have a fully charged battery that may not get to be used.

To the right of the power supply, on the right cabinet wall, are three circuit boards. These are called the MCR II board system. The three boards are the I/O Sound Board, the CPU Board, and the Video Board. The three boards are connected by five ribbon cables.

Board computer

The I/O Sound Board has its own Z-80 computer and handles all of the control panel inputs. It also handles all the outputs for all the sounds, lights, and coin meter.

The CPU board contains the main program and the background scenery ROMS. This means that those shapes that move or shift on the screen, but are part of the scenery or background, are driven by the CPU board.

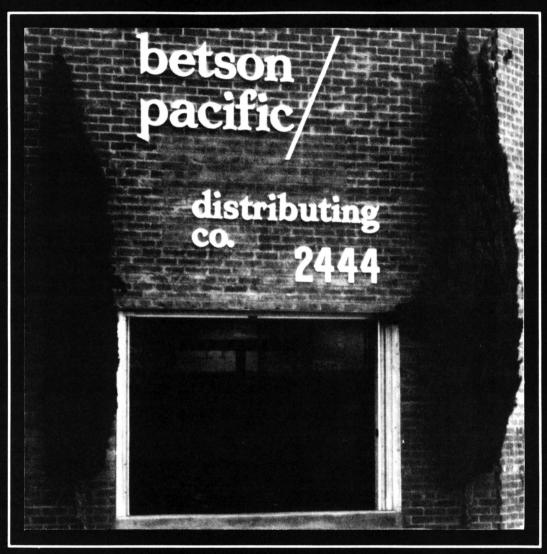
The third board, the Video board, contains the foreground ROMS. This board shifts the shapes that move on the screen in the foreground. These boards are very difficult to work on. You must first separate the boards by removing all the screws and clamps and laying the three boards on the floor. The harness wiring must be freed from its cabinet connection clamps, and it's just barely long enough so the boards can be laid out on the ground. I hope that Midway will find a way to mount these boards on future games so they can be worked on.

The last board is called the Duel Amplifier Board and is located just above the three boards, on the right cabinet wall. This board has two channels that drive two speakers. It was made into a separate board because there was no room left on any of the other three boards.

Tron cabinet

The entire cabinet of *Tron* is black. This is a good color choice since black hides scratch marks well and is so easy to touch up with standard black spray paint. The sides of the cabinet and the insides of the windshield viewing area have colorful decals. These decals come with a removable masking protector that must be peeled away. The instructions say to moisten the

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masking with a wet cloth and rub off gently.

Let's hope that these decals stay on and don't wind up looking like those on my Donkey Kong. (Most of them are long gone.) There is also a masking covering the bottom plastic section under the control panel (looks similar to Gorf) that must be removed.

The monitor has an extension cover (called the bezel assembly) that covers three sides of the windshield area above the monitor screen. The bezel assembly is made of flexible plastic and does add to the attractiveness of the game.

The more assemblies on a game, the harder it is to remove them. If you need to remove the monitor cover to clean it, for example, you must: 1) remove the control panel; 2) remove the screws holding the two windshield retainer panels and lift out the retainers; 3) lift out the main glass support (a small finger hole has been provided in the middle of the support); 4) loosen the screws holding the bezel glass clamps (there are four); 5) slide the clamps to the side, and carefully remove the bezel glass; and 6) remove the clamp screws and remove the bezel.

At this point, you are probably asking yourself why you ever wanted to remove the monitor cover in the first place. If you can't figure out how to put it back, call for help.

There are two back doors on *Tron*. Each one is unlocked by a 1355 key.

Midway just ran out of 1350 keys, so it may be years until they run out of 1355 keys. Midway has used extra long tongues (cams) on the back door locks that is an improvement and will hold the doors on securely. There is an interlock safety switch located inside each back door. These switches will interrupt the 110 volt AC line when either of the doors is opened.

Two florescent lights are located inside the cabinet. One is in the back of the game and lights up the displays in the bezel assembly. The other is located behind the plastic section under the control panel. These will be an improvement over the light bulbs used in the *Gorf* control panel and marquee sections. Due to excessive vibration, the regular bulbs had a very short life span (few days at most).

The marquee is made of tempered glass, similar to that used on Atari games. It is much stronger than the easily breakable plastic marquees used on *Pac-Man* and *Ms. Pac-Man*. The marquee is held in place by two metal guides that are each secured to the cabinet by three Phillip screws. It's just too easy for anyone who knows what a Phillips screwdriver is to steal the marquee.

Coin door

The Midway door is the same as was used on past games. The small bracket containing the volume control, test switch, and credit switch is positioned on the top right side of the coin door frame. This is a

poor position for the bracket because it is easy to hit the test switch with your arm or the coin box when taking the coin box out or replacing it.

Another problem that may occur is that the credit switch can be activated or shorted by sliding a wire between the door frame and the door. If you see scratch marks in the door at this location, chances are this is happening. I suggest moving the bracket to another position. It's easy to attach the bracket to the right side of the cabinet away from the coin door.

Midway has placed plastic tubing over the coin door wire harness and group strap. The tubing will protect these wires from rubbing against the metal door or getting caught between the door and the frame when opening and closing the door.

Control panel

The control panel contains a clear blue, four position "Gorf" handle with a trigger, an optical encoder wheel (like *Omega Race*), and first and second player start buttons. The joystick handle is held together by five Allen screws that require a special wrench to turn.

Midway supplies the wrench with each game, unlike another company whose games have a big joystick with a special Allen screw. Switch blades and bushings, identical to those used on the Ms. Pac-Man joystick, are used on Tron. This assembly has proven to be very reliable. You can twist the handle 45 degrees in



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either direction without doing any damage. I couldn't break it, but it does seem that this may be a weak area.

There have not been many reported problems with the Gorf handle, so perhaps *Tron*'s handle will be fine. Cross-hair blade switches are used under the player buttons. These have proven to be more reliable (Atari uses these.) than the round contact, gold-plated blade switches.

The control panel is held in place by two latches. When lifting up the panel, you will find that the ground strap cable bolted to the encoder wheel case has no slack. It will have to be disconnected or repositioned so the panel can be turned over. I find it much easier to work on a control panel when it is connected.

It would seem a valid request that all panel harness wiring and straps be made a little bit longer. The overlay material on the panel is thin but will resist cigarette burns to some degree. The game I saw had some bubbles under the overlay. This could stand some improvement.

One of the features I like about *Tron* is that both the bookkeeping and game settings are programmed from the front using the control panel controls. The Self Test has eight categories. To enter Self Test, slide the test switch on the right side of the coin door frame to "on" and close the "tilt" or slam switch. The list or "menu" will appear on the screen.

The cursor is moved up or down to the category you want by moving the joystick control forward or backward. You then pull the trigger (fire button) to execute a test. You must note that category #7, "preset" will set all bookkeeping categories to zero and all game settings to factory settings if you pull the trigger.

One of the features I like about *Tron* is that both the bookkeeping and game settings are programmed from the front using the control panel controls.

Easy instructions

All of the screen instructions are easy to follow. It would take too long to explain them all, but there are some that are new:

1) The sound test involves 26 different tests; 2) Each of the player input controls are actually spelled out on the screen when their corresponding switch is closed; 3) The bookkeeping section gives longest game, shortest game, number of games played in a time period (example 30-60 seconds)—there are 10 time periods up to six minutes, number of times a scoring bracket was

reached (example 5,000-10,000 points)—there are 10 categories that range up to 150,000 points; and 4) a special "buy in option."

This allows a player an opportunity to put another coin in, (It must be done within 10 seconds of finishing a game.) and continue to play a new game starting with the rack where the last game ended. This can only be done up to the third rack, and the new game will start with a zero score.

This type of feature was used on *Bosconion*, but if I remember correctly, the score didn't reset. I think this is a great feature. *Super Cobra* by Stern also incorporated this type of concept.

Tron has two sets of dip switches located on the I/O Sound Board that allow further game adjustments and tests. The video picture can be "frozen" for testing purposes. Namco first used this inovation. There are also a Ram/Rom test, Oscillator Test, and Filter test.

It's too early to give *Tron* an accurate reliability rating. The bezel assembly is nice, but I don't think it will hold up under constant abuse. The controls are durable and reliable. The three board system is difficult to work with, and ribbon connectors aren't the most durable method of connecting boards. The power supply is well designed and trouble-free. My initial rating will be an 8.0, and I will give a revised rating next month.



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CRITIC'S CORNER By Roger C. Sharpe

Gottlieb goes for a one, two punch

hile we're both reading this, the summer results should be well known and viewed either positively or accepted for what they could have been.

At this point for me, it's all speculation. Some games, which I had hoped to bring this issue, have just hit the streets and will have to wait until I've had a chance to get a feel for them and scout out the crowd reaction. Others have faded all too quickly from view, and the sorting seems to be getting easier although no less frantic.

I know I've commented on it in the past, but writing two months in advance so that you can get the news now can be difficult at times, more so than usual. Such is the case now because I wanted to review Bally's *Tron* and can't since I haven't really had the time to get into it, as it's just hit the streets in my part of the country.

As for the machine itself, there are some general observations. It's four games in one, supposedly tied into some action on screen (the silver screen that is). And cosmetically it's a great package from the internally lit blue joystick to the cabinet graphics, colors, and basic design with its deep sunk screen. Depending upon the success of the movie, the game should prove to be a hit and pack players in. Whether the game play will keep them coming back for more is something we'll both know at this date, but still an unknown quantity for me now.

There are also a number of other models just breaking that offer some variation on a theme as well as some unique action which, if nothing else, is paving the way for fall and the showcase of the AMOA. Are there any really, truly breakthrough efforts on the horizon? I tend to think so and look forward to their release. But for now, let's look at a sample of the newest games and see how they stack up.

Gottlieb's Reactor

For 50 years it was known for a product line that was, for the most part, faithful to a

single attraction: pinball. Then times changed and so too did this stalwart enterprise when it unveiled No Man's Land, a licensed video. But, as with everything, things change, and the company tried an effort called New York, New York. The results didn't necessarily blow anybody away, but the commitment was there and so too was the funding to create a totally self-sufficient facility that would develop software and get the company right into the mainstream. The first payback from all the work is this in-house, home-grown machine that premiered at the AOE.

...Gottlieb has gone overboard with its 'musical accompaniment' that throbs and pulsates out a rhythmic beat well worth the efforts of any disco.

PLAY: There's a track ball control and a double set of buttons on either side (for lefties or righties) as players try to maneuver a geometric shaped (similar to a square, but not really) ship around an offset field. It doesn't take up the entire screen and also offers separate, connected chambers at the top right and lower left.

The basic strategy is to wipe out enemy 'particles' that appear on the field, while an ever increasing center core expands to fill the screen, and wipe out the player's ship as well as the enemies. There are also a series of five 'rods' at the top left and lower right of the field, which means points and a chance to slow down the expansion of that center core if the player can maneuver his ship so that it propels the enemy particles into the rods.

To help the player achieve his goal of wiping out wave after wave of particles, a limited number of decoy ships are to be strategically used in winning the battle. During each succeeding level, the action gets faster, and there's more taxing hand and eye coordination.

ANALYSIS: Reactor is an interesting machine because there are some principles that can bring back rememberances of pinball, especially the need to bounce the enemy particles into the row of rods. In fact, the premise of play is to bounce the player's ship against the particles, so that they hit the outer wall of the field and explode before the ship itself is knocked against the wall and also destroyed.

Add to this that growing center core, and it's a battle of timing and reflex in order to survive and move on to the next level. As the play continues, the core takes on different colors (more about this later) and even changes shape to a swirling mass of 'energy' at the more advanced levels. Other touches include the invisibility of the outer edges, a true test for any player, and even a complementary disappearance of the two outer chambers, which are a nice resource for trying to tie up enemy particles. GRAPHICS: When you look at Reactor, with its distinctively designed and colorful cabinet, the next thing that's noticed is that the use of colors has been, if nothing else, a major emphasis that is pleasing to any eye. They are vivid and with the action at hand, an integrated effort that shows a deliberate eye to detail.

But even if the colors don't get your attention, the sound has to—it's just great. In fact, Gottlieb has gone overboard with its 'musical accompaniment' that throbs and pulsates out a rhythmic beat well worth the efforts of any disco. All in all, the graphics and sound effects are a high point of the game.

PROS & CONS: Reactor presents a solid package of activity that's not so difficult for the novice player and not so easy for the skillful videophile to master it right off the

bat. On quarter play there are three ships and a limited number of decoys, while the option is open for 50 cent play with an increase in ships up to seven and also in decoys. But this is a subtlety that doesn't transcend a perceptual problem the game might pose. The action and purpose of the machine are fairly straightforward as are the controls, even for those who might not be track ball afficionados since the movement of it isn't that difficult to get comfortable with.

The shortcoming that might exist is the result of circumstance and less the fault of the game itself. For all of the color, sights, and sounds, *Reactor* lacks a personality which, if this were two years ago, wouldn't have had such an impact on the game's reception. But today, it could be a tragic flaw.

At a time when almost everyone is trying to come uup with some cuteness to the images on screen, or just the semblance of some forms that approximate beings or creatures from God-knows-where, *Reactor* is asking players to get close to geometric shapes where nothing is really that distinguishable from anything else.

Even if the touch would have been to make the ship more of a form of some type or to make the enemies more of an entity than what they are, leaving the action alone, the machine would have offered an entirely different dimension that players could have warmed up to since the activity seems to be warranting some type of humanizing of the video screen images.

It's too bad that it might have an effect on Reactor. Time will tell, but in its favor is the fact that Parker Brothers will be bringing out a game cartridge of it so that there might be some crossover down the road. **RATING:** They were out to prove that they could do it, and Gottlieb has. Future efforts can only entrench them further into the marketplace as a highly viable factor if they can hit on some of the intangibles that players appear to be drawn to. For a first time out of the box, however, they've come up with an appealing game that doesn't miss by much. I'm willing to bet if the shapes on screen had been more inspired by little Pac-Men or whatever, it would have been the talk of the town.

But as it is, with this ingredient lacking, the play alone is worthy, and we'll offer a generous ### for the effort and stand back for the next try and hope for even better.

Gottlieb's Rocky

Still a staple of the industry, although, admittedly not the factor that it once was, Gottlieb hasn't abandoned the diehard pinball players. And rather than just recycle old ideas or fall victim to what many might consider a no-win situation, this company continues to explore different themes and playfield designs that make

the efforts well worth the price of admission. **PLAYFIELD:** The board offers a top right entry that is fronted by a single lane at the side and a five-drop target bank (1-4-a blue target-7-10), with an upper kickout hole and an array of a red, white, and blue set of three thumper bumpers. Move down and there's a single flipper at the middle for access back up and over to the targets, while three lanes are set at the right and fronted by another thumper bumper.

Back over to the center is an angled spinner lane that leads up and over and down to that flipper, with a long lane at the left for values that increase from 5,000 up to 40,000 points and access back up to the top. Meanwhile, the bottom is a dramatic departure from the norm with a bank of three targets at the right (2-5-8) and an outside lane below down to a right flipper, some kicking rubber, and a left flipper just across a drain down to the bottom.

Over at the left is a front standing setup of three more drop targets (3-6-9) in a bank and a left side stand-up worth 50,000 points when lit and a similar setup to the right side with that outer lane down to the left flipper and a short space (which at times seems like a gaping hole) between the right flipper.

And in between all this is a center area that offers a lane down to a kick-back kicker that can allow for a collecting bonus before sending the ball back up and is sided

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by two short roll-over wires down and out. When lit, the wires have their own special value (more in a second on that). And that's the basic layout.

ANALYSIS: Talk about your game-within-a game-concept, this machine goes one step further and even adds in a left-side counter—just to the right of the left flipper button on the metal overlay where the readout is for rounds and rounds won. After all, if you're going to use America's success story, you've got to go for the knockout and *Rocky* attempts it with a totally integrated effort that should leave any pinball player slightly punch drunk.

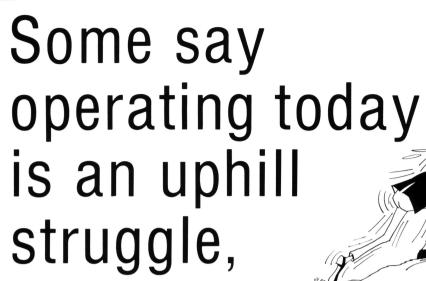
The way the game has been designed and the strategy involved for maximizing the scoring chances calls for players to hit down the numbered drop targets around the board in sequence in order to win a round before the time is up and the round is lost. Winning rounds can bring bonus multiplier of 2X, 5X, or 10X depending upon the incremental buildup. Although even losing a round doesn't mean that much of a negative to a player if he can survive up to 10 rounds, and light that center blue target in the upper bank for an extra ball.

But it's all a question of getting into the flow of game that has the player going for the top, then the lower right side, over to the lower left side, and then back up to the top, and so on. If you want to take it one step further, it's almost like fighting someone—going for the head and then following with a right and left to the body, with five flippers supplying the punching power.

The right-side flipper button controls the lane lights on top right and below as well as the lighting of the thumpers and an increase in their value, while the left side features an additional flipper button for activating an instant winning round when the center kick-back kicker is lit and the ball enters into it.

What may be more of a concern to players in trying to set up an approach to get into the game, is that the scoring tends to be low. In fact it's a bitch to really get to the point where big numbers can be achieved. The shooting angles by the configuration of design tend to make the movements up and down rather than comfortably side to side, where some spacing is almost too severe to make it a standard part of the repertoire—like going from the left side bottom over to the right side bottom, or vice versa, although this is somewhat easier.

Neither are helped, however, by the size of that center kick-back kicker that cuts off a measure of space from the lateral play. **GRAPHICS:** Hats off to the essence of what has become an American symbol of achievement (although Gerry Cooney might not feel like the embodiment of the Philadelphia story). True to form is old





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Rocky "Sly Stallone" Balboa with hands held high on the backglass and posed on the field artwork ready to pounce, with bright colors and sounds that are a breed apart. If Sharpshooter brought back the Old West, and Eight Ball Deluxe got players to stop talking and start chalking, then Rocky, too, brings the old Friday night fights back to life with crowd cheers, the tolling of rounds, and much more. In fact, it's a sensory delight even if you're not into pinball per se, and congratulations are due here for what was accomplished.

PLAY: As I mentioned previously, the scoring can be low on Rocky, although this isn't to suggest that the seventh digit won't get a workout. It will, but it won't be abused, which has become a hallmark of Gottlieb's last few games where the highs seem to always be in reach for that one standout effort every player sometimes feels but rarely taps. So the phantom wizard should provide some staying power over time.

With the game recycling its scoring and values after a player reaches 10 rounds, the settings for free plays should tolerate 600,000 points to start and another level of 1,200,000 points since the special on field is hard to accomplish.

As for extra ball play, I tend to feel that players will want the inducement of reachable limits that give them a bit more time on the machine. So I'll offer a guideline of

400,000 points to start, followed by 1,000,000, and 1,500,000 points, with the latter an extra boost for those players who only want some extra playing time, and also because there's no multiple add-a-ball here in memory to save what is otherwise lost if the player happens to get on a roll. **PROS & CONS:** Rocky is a challenge. There's no question about that. Although it can be frustrating at first because of the layout of features. But overlooking this aspect, while not minimizing its impact, the tying in of the whole board is a blend that achieves its desired results of getting a player to think about setting up the next flip and working all of his resources into the play of the game.

There is a flow to the chain of events and what a player wants to accomplish, but the level of it tends to box out the average player because of the angles and access to different areas of the board depending upon what must be hit next in the sequence of things.

However, even with all of this, the timing couldn't be better for the release of this summer game and the success of the third episode in the movie saga along with the instant recognizability of the personality. If anything, the inner city location is going to be a draw for players as well as those old staples and supporters of the industry's products over the years—the bars—where pinball still tends to rule the

play, along with shuffle alleys and pool tables. And that's where the strength will be, the question is whether it's enough to segment an already segmented market, and my feeling is why not if it works to serve a purpose.

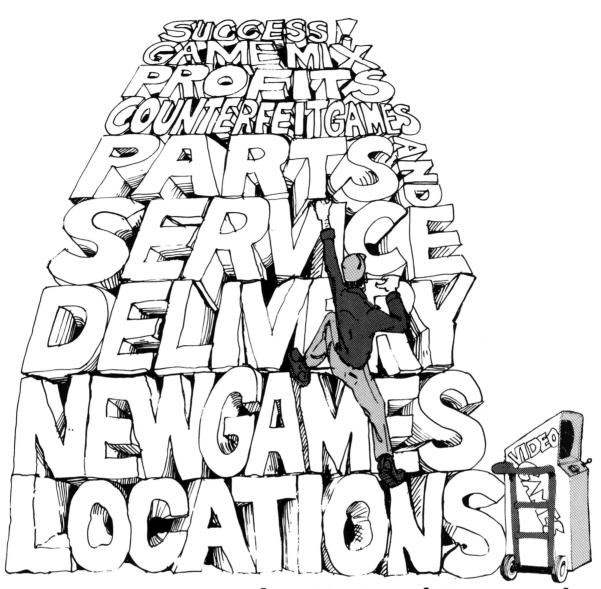
RATING: The cosmetics are strong and appealing, and although the playfield action doesn't deliver all that it might have, the departure in layout isn't that much of a drawback and should make the game that much more of a challenge to an audience hungry for new product—the pinball player. All in all, Rocky balances out on many different levels of evaluation but gets a ### here for the implicit and delivered effort in its final form.

And so it goes with coin-op. There are, of course, a variety of other machines such as Sega/Gremlin's newest piece with its use of speech and human looking face. Centuri's new game, called *D-Day*, has a beach-front effort and some good strategic action.

And there are more including Kram, with its skulls, interesting screen pattern, and walls that have to be built and then broken through; the changing colored mazes of Pepper II, the visions of Eyes; Robby Roto's make your own pathway; and much more.

As the issues come and go, I'll do my best to stay on top of the action. Until next time, as always, be well and prosper. •





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The reporter: friend or foe?

ake sure you get a shot of my logo in the story!" he demanded. It wasn't a request; it was an order. But he wasn't my boss.

I felt like telling him to shove it, but as a reporter for the toprated television station in Atlanta, WSB-TV, I was fully aware that the image projected while gathering the pieces of a story is sometimes more important than the image projected on the tube. So I swallowed some pride, gritted my teeth, and tried tact.

"Oh, we'll definitely shoot it (the logo)," I said, "but I can't guarantee what the producer will do when we get back to the station."

"If you don't get my logo in your story, you might as well pack up and leave right now," he said.

Where is this guy coming from, I thought? What the heck is he trying to prove? I'm trying to do a positive piece about his business, a "fluff piece" if you will, and he's trying to tell me how to write the damn story!

successful operators in the Atlanta area. Maybe it was grand opening day jitters. Maybe he was nervous about his extremely good fortune that year. Maybe he's accustomed to bossing people and getting away with it. I don't know. I do know that I left that arcade that day, boiling with anger, determined to prevent that man from getting one second of favorable publicity. Given the opportunity, I would steer other reporters looking into the phenomenon away from him.

I was, perhaps, overreacting, but that's what you get when you try to tell a reporter how to do his job.

This is not meant to imply that you have no control over what's reported. You have much to say and every reporter inquiry is an opportunity. The key operative word (pun intended) is attitude. Assume, until proven otherwise, that every reporter is your friend. Even if the original concept of the story, as revealed during that first telephone call, is targeting negative aspects of the industry, it's still an opportunity for you to present the positive side.

Reporters aren't automatically your enemies. They can be your staunchest allies. It depends on how you use them.

TV natural

It was July, 1981, the middle of what later became known as the banner year for video. I, myself, had become addicted—yes, that's the term I was using then—to Asteroids Deluxe. Having convinced the producer and the assignment editor that the affliction was widespread, I was trying to do a story on the phenomenon. It would be a lighter piece, nothing serious, but one that would be visually interesting, a TV "natural." Rick, my photographer, continued to shoot the frenzied activity of the arcade as I talked to the owner/operator.

His belligerent attitude lessened somewhat as I assured him that I would do my best to attempt to get the logo in the story. It was a flat-out lie on my part. In my mind I had already resolved to make sure that the logo was left on the cutting room floor (figuratively speaking, video tape isn't physically cut). I had done my homework and knew of several other locations where our "cover" footage could be shot.

Fortune smiled on me that day in an ironic sort of way. The camera malfunctioned moments after my confrontation with the operator. We had to return to the station for another camera. We got one and I completed the story...with footage from another arcade.

I don't know what was bugging the operator that day. Charlie (not his real name) was and is one of the biggest and most

Clarify information

Let's take the word "addiction" for example. If a reporter, while explaining the story he's researching, inadvertently uses that word, politely interrupt and ask: "You used the term 'addiction.' Wouldn't attractive compulsion be more accurate?"

Notice the approach. You're suggesting, not telling the reporter that his use of a certain term may be inaccurate. That's all that's needed. Reporters are very sensitive about accuracy. In reply to your question, he'll probably try to recover some of his lost status. Let him. As long as he doesn't blatantly disagree with your suggestion, move the conversation forward by answering the question he was trying to pose.

But let's say you're a little leery of his intent. You're not quite sure what he's after. How do you fit into this story about, say, the fly-by-night con men who are using the publicity about video games to bilk naive investors? You're an honest operator running a legitimate business, so how do you fit into his story?

If you don't know and he hasn't clarified where he sees you in his story, ask. Before granting the interview, ask. Indicate that you like to help him, but you need more information. When he explains the thrust of the story and the role he expects you to play, tell him you'll be glad to help if he'll agree to one slight condition, that you have his assurance that you will not be

quoted out of context. Understand, and tell him that you understand that he must edit what you say because of time or space constraints, but that you'd like his assurance of all quotes being in context.

By asking the reporter for more information about the story and your role in it, and by asking for the "in context" assurance, you've put him on notice that you know something about the way he functions. Even if he happens to be one of those few who envisions himself as some kind of super-investigative Dan Rather, he'll be more careful and more accurate while placing you in his story. He knows you'll call or write to his boss if he isn't accurate, and he may even wonder whether or not you know his boss. Let him wonder.

Have facts available

But on the other hand, be helpful. Have some facts readily available. Quote *Play Meter*, Atari's CAP program, or AGMA's *Community Relations Manual*. If you don't know the answer to a given question, say so, and try to refer him to someone who has the answer.

And remember attitude. Charlie, the operator in the scene that opened this article, should have known about attribution. People being quoted are identified. The script would have read something like:

COVER SHOTS: PLAYERS IN THE

PLAYERS IN THE HEAT OF THE BATTLE

...AND WHAT IS THE ATTRACTION OF THESE

COMPUTERIZED

BRIEF CUT: LOGO PUZZLES?
CHARLIE

CHARLIE BLANK, OWNER OF THE NEWLY OPENED BLANKITY BLANK

ARCADE, SAYS:

C.G.#__CHARLIE BLANK,

NATSOT

BLANKITY BLANK PROPRIETOR

IN: "I think it's the challenge more than...

OUT: "...the phenomenon that

you see here.

C.G.#___BUCKI REPORTING INTERACTION IS
ANOTHER REASON
GIVEN. WHILE PLAYING A
POPULAR VIDEO GAME
THE PLAYER IS ACTIVELY
INVOLVED IN WHAT'S ON
THE SCREEN RATHER
THAN PASSIVELY
WATCHING.

The abbreviations C.G. and NATSOT are television parlance for Character Generator (a typewriter that places letters on the screen) and Natural Sound on Tape (meaning, in this instance, Charlie's voice and image).

So you can see that in the above fictional TV news script, Charlie would have had his name, the name of his arcade, and his logo prominently displayed had he approached the reporter with a reasonable attitude. But because he demanded a free commercial, he got nothing.

Reporters aren't automatically your enemies. They can be your staunchest allies. It depends on how you use them. Think about the confrontations between President Nixon and the young White House reporter by the name of Dan Rather. Many, including members of the media, thought Rather was being too brash, bold, and disrespectful. But where is each man now? •

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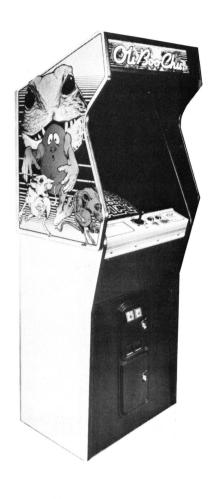
Sniffing out the rats

Complete with rats and lizards, Oli Boo Chu is the latest video attraction offered by Thomas Automatics. It was built under license from Irem Corp. of Osaka, Japan.

The object of the game is for the player, Oli, to capture all the small rats, Chus, before being caught by the big lizards, Boos. If the player is able to get rid of all the Chus, the screen is cleared. Each new screen is of increasing difficulty.

In addition, there is a bonus corner, Race Trap, which a Chu sometimes goes into. If Oli can get to the trap and close its entrance-exit before the Chu comes out, the player is awarded with bonus points.

Also, mystery drops occasionally appear. These are yellow drops left behind by Boos. If Oli picks up these drops before Chus eat them, the player is awarded with special points for each mystery drop.





A slithering sport

With *Slither*, players can battle snakes, mutant gorillas, and dense vegetation.

Slither, from Destron/GDI, is also equipped with dual control buttons to accommodate southpaws.

The player, represented on the playing field by a blaster, is threatened by the likes of giant snakes, pterodactyls, mutant gorillas, and dense vegetation.

The attack starts with just a few snakes. The *Slither* bonus starts winding down. If the player destroys the snakes before the bonus reaches zero—he collects the remaining bonus points.

Fresh attacks by large waves of snakes are now in evidence. Every time the Slither bonus reaches zero, another attack is launched. During these attacks, pterodactyls and mutant gorillas cross the screen to add an extra element of danger. The closer the player allows the pterodactyls to approach him before shooting them, the greater the amount of points are scored.

To further tax the player's skills, the gorilla leaves additional vegetation on the screen. The player has to maneuver around the grass, or shoot his way through it with his blaster.

As the player's score mounts, the snakes get craftier. The small snakes now chase the player all around the screen. The player now must maneuver the blaster with the greatest of skill and dexterity to avoid the snakes' persistent attack.

The action on the screen is now very vigorous and frantic. If the player is able to destroy these crafty snakes—a new group of more vicious and devastating snakes emerges. They chase the player's blaster all across the desert, and when they are hit, they turn into grass, which in turn makes the player's movement of his blaster increasingly difficult.

The player is given no rest, and the persistent and deadly slithering snakes will eventually have their way.

The player can revel in the glory of thwarting their attacks for longer periods of time with higher and higher scores.

The player is awarded an additional blaster for every 15,000 points. If he gets one of the top 10 scores, he is allowed to enroll his initials in the *Slither* Hall of Fame on the screen.

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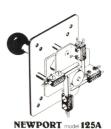
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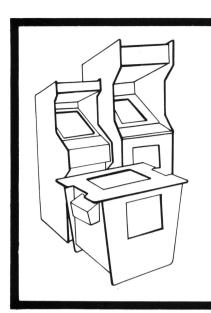
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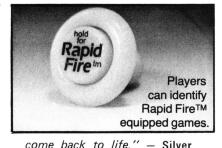
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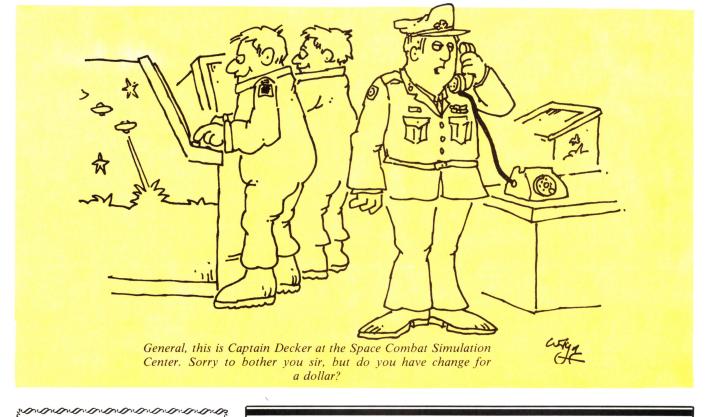
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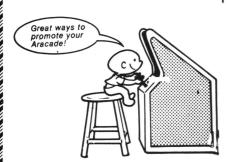
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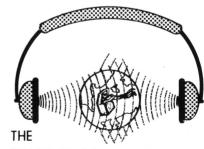
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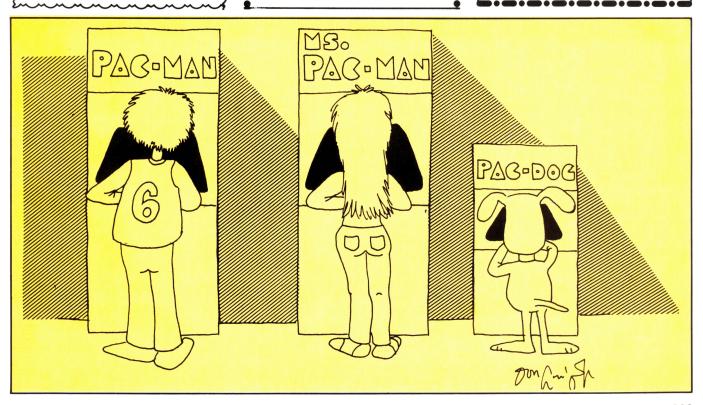
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SNAPSHOTS



Mark McCleskey has been named vice president of sales at Data East Inc. He moves from Universal where he was national sales manager. McCleskey praised Data East's products pointing out, in particular, its Mission X which he said is proving to be the most successful interchangeale game introduced by the firm.



Atari participated in this year's California State Special Olympics. Company employees worked with youngsters to help them master video games. The company also presented a check for \$2,500 to the Special Olympics Committee.



Al Wells (left) of Wells-Gardener Electronics and Fred Fukumoto of Cinematrnics Inc. congratulate each other on an agreement they reached whereby Wells-Gardener will sublicense the use of Cinematronics's X-Y monitor system to other manufacturers. The Chicago-based firm produces monitors for several video game manufacturers.



Laura Buxton, commentator for San Diego NBC affiliate Channel 39, shows her enthusiasm for Sega/Gremlin's Zaxxon. The game was spotlighted on Channel 39's Weekend Magazine.



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THE LAST WORD

Why people need games

By David Pierson

ames are an inseparable part of the human condition.

Walter Crapkits said be was backed on Space

Walter Cronkite said he was hooked on Space Invaders.

There was a Bally Fireball pinball game in Jimmy Carter's house in Plains, Ga.

And then there's the story of Mark Twain, who fell in love with the game of billiards. What was it he saw in the game? Billiards offers not only recreation but also an opportunity to play with pure geometry, he said, to investigate endless possibilities in abstraction.

Mental recreation? Yes, but it's more than just that. Games of all kinds—from board games to sports to video games to pinball—offer people something they need.

Thanks to the democratization of educational possibilities, there are more people today than ever before who have been trained to use their brains. More people than at any time in the history of modern civilization! And the awful truth of the human condition is that, for the most part, people aren't really encouraged to live up to their potentials. Instead, they are largely saddled with jobs that only tax a small part of what they've learned. And that sad state results in poor employee productivity and a general feeling of helplessness by a very large segment of the population. They feel unfulfilled by their occupations.

As a result, there are potentially more games players in the world than there are moviegoers, or record buyers, or sports enthusiasts because games and puzzles have a potential to appeal to everybody. And given the general feeling of slacking worker productivity and a feeling by the work force itself that it is not being fulfilled, it's clear that pastimes, diversions which serve to help man cope in today's fast-paced, highly-specialized world, are essential to society.

That's why video games are essential to American society. They are not a fad, a freak, like the Hula Hoop. And any attempts to classify video games as mere diversions that offer little more than maybe improved hand-eye

coordination completely miss the point.

In the July 1, 1982 issue of *Play Meter*, we compared the educational values of chess to that of video games. And something there bears repeating. We wrote: "The ability to abstract, project, analyze, imagine, and then solve a problem—all within the confines of a predetermined logic—contributes to the educational value of chess...The same holds true for coin-op video games. The challenge inherent in games—to spot trends, tendencies, and patterns on the video screen—and to react correctly—creates a propensity in the player to deal in a problem-solving manner in other disciplines, with other systems of logic."

Now we find that educators are actually beginning to suspect the same thing themselves!

A recent issue of Seventeen magazine reported a study by Edna Mitchell, chairman of the Education Department of Mills College in Oakland, Cal. The education specialist reportedly found that girls who played video games regularly showed dramatic improvements on tests in spatial relationships, logical reasoning, and reasoning based on abstract shapes and forms!

The story, which was reported also by United Press International, quoted Mitchell as saying, "Girls begin to develop skills when they repeatedly have to estimate when to pull a trigger, how to guide a car through a highway maze, how to shoot an object."

Mitchell was also reported saying the game play study proved girls have no genetic lack of skill. "They just have never been encouraged before now to develop and practice this type of coordination," she said.

If ever there was an argument that needs to be brought home to the American public about video games, this is it. All the public has heard up until now is all the vague, totally unsupported suspicions about anti-game fanatics. Now maybe after that furor has died down, the real word can get out about the games—that the reason video games have captured the public's imagination is...because they've captured the public's imagination.



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